

EGSC Swainsboro Student Satisfaction Survey Spring 2019

Wednesday, May 15, 2019

228

Total Responses

Date Created: Wednesday, January 30, 2019

Complete Responses: 117

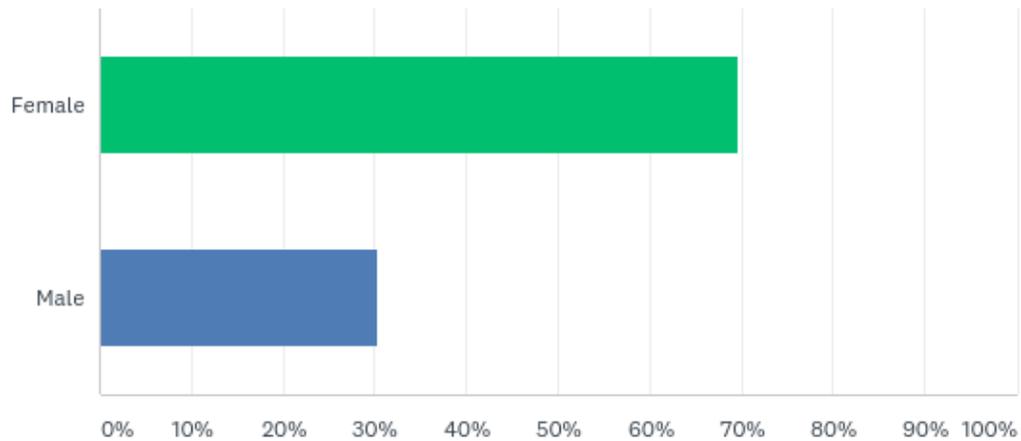
Q1: Are you a EGSC Swainsboro student?

Answered: 225 Skipped: 3

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 100.00% | 225 |
| TOTAL | | 225 |

Q2: Gender:

Answered: 224 Skipped: 4



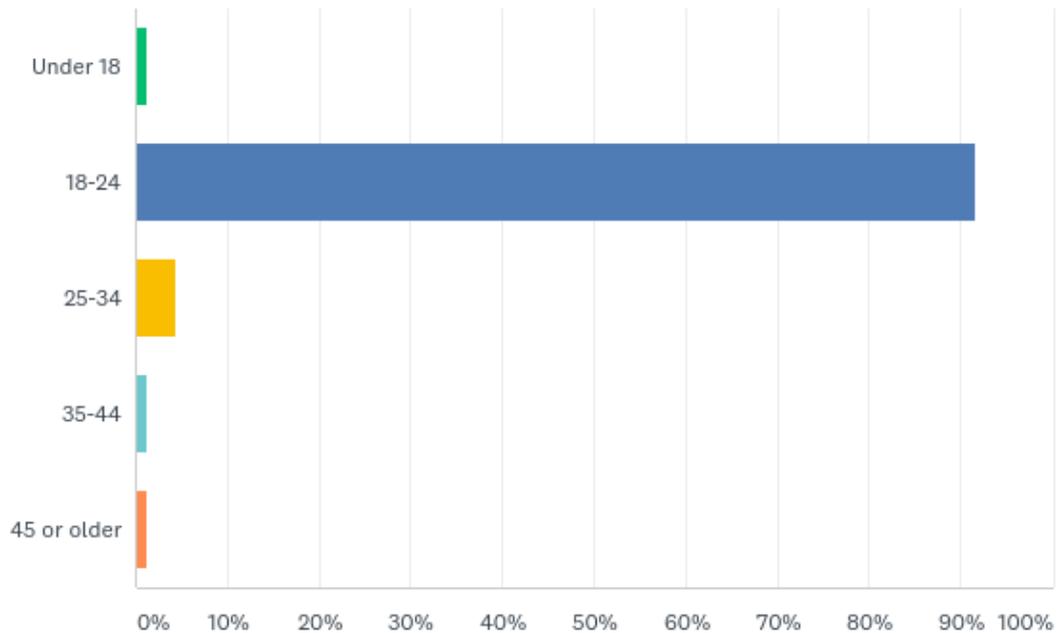
Q2: Gender:

Answered: 224 Skipped: 4

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Female | 69.64% | 156 |
| Male | 30.36% | 68 |
| TOTAL | | 224 |

Q3: Age group:

Answered: 225 Skipped: 3



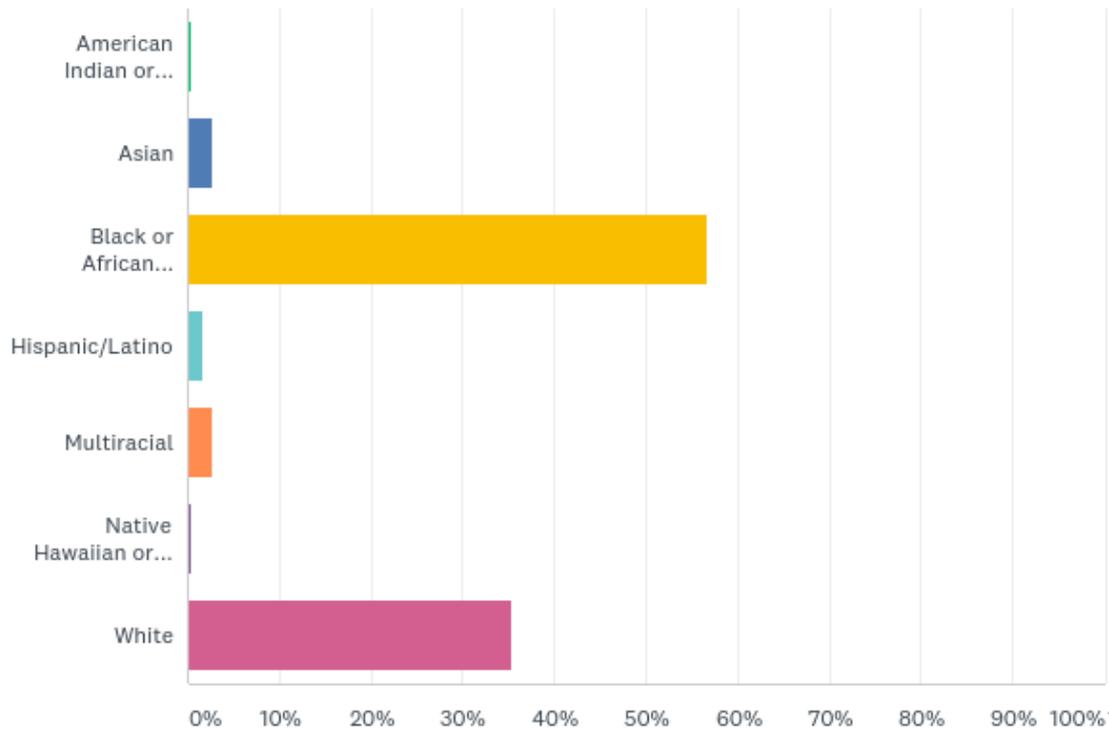
Q3: Age group:

Answered: 225 Skipped: 3

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Under 18 | 1.33% | 3 |
| 18-24 | 91.56% | 206 |
| 25-34 | 4.44% | 10 |
| 35-44 | 1.33% | 3 |
| 45 or older | 1.33% | 3 |
| TOTAL | | 225 |

Q4: Ethnicity:

Answered: 226 Skipped: 2



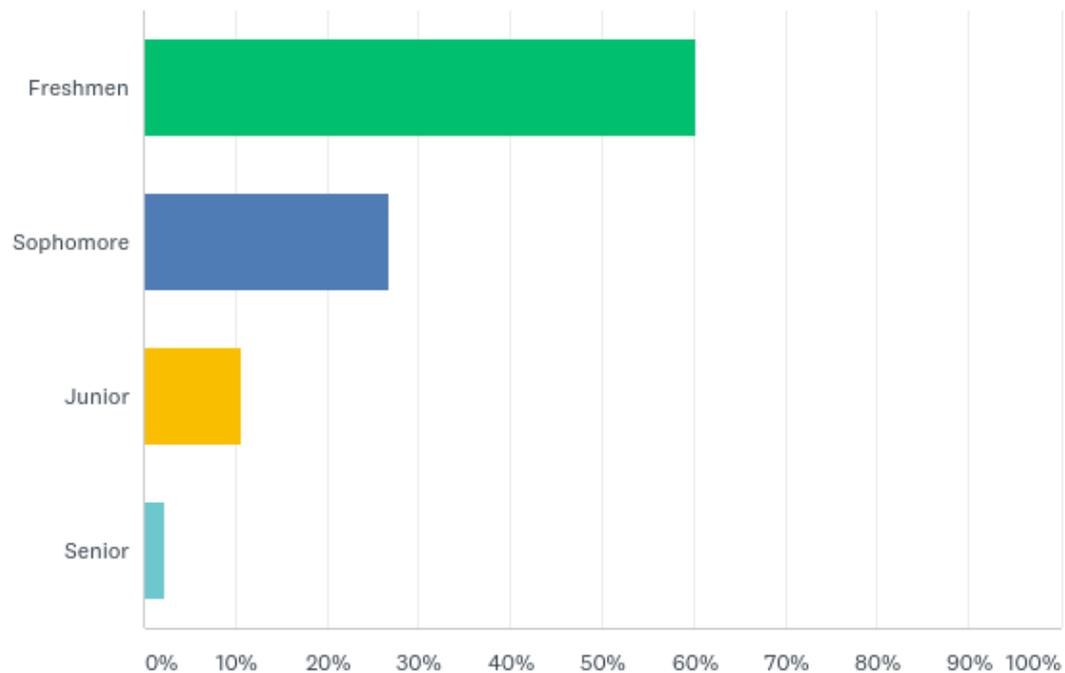
Q4: Ethnicity:

Answered: 226 Skipped: 2

| ANSWER CHOICES | RESPONSES | |
|-------------------------------------|-----------|------------|
| American Indian or Alaskan Native | 0.44% | 1 |
| Asian | 2.65% | 6 |
| Black or African American | 56.64% | 128 |
| Hispanic/Latino | 1.77% | 4 |
| Multiracial | 2.65% | 6 |
| Native Hawaiian or Pacific Islander | 0.44% | 1 |
| White | 35.40% | 80 |
| TOTAL | | 226 |

Q5: Academic class:

Answered: 227 Skipped: 1



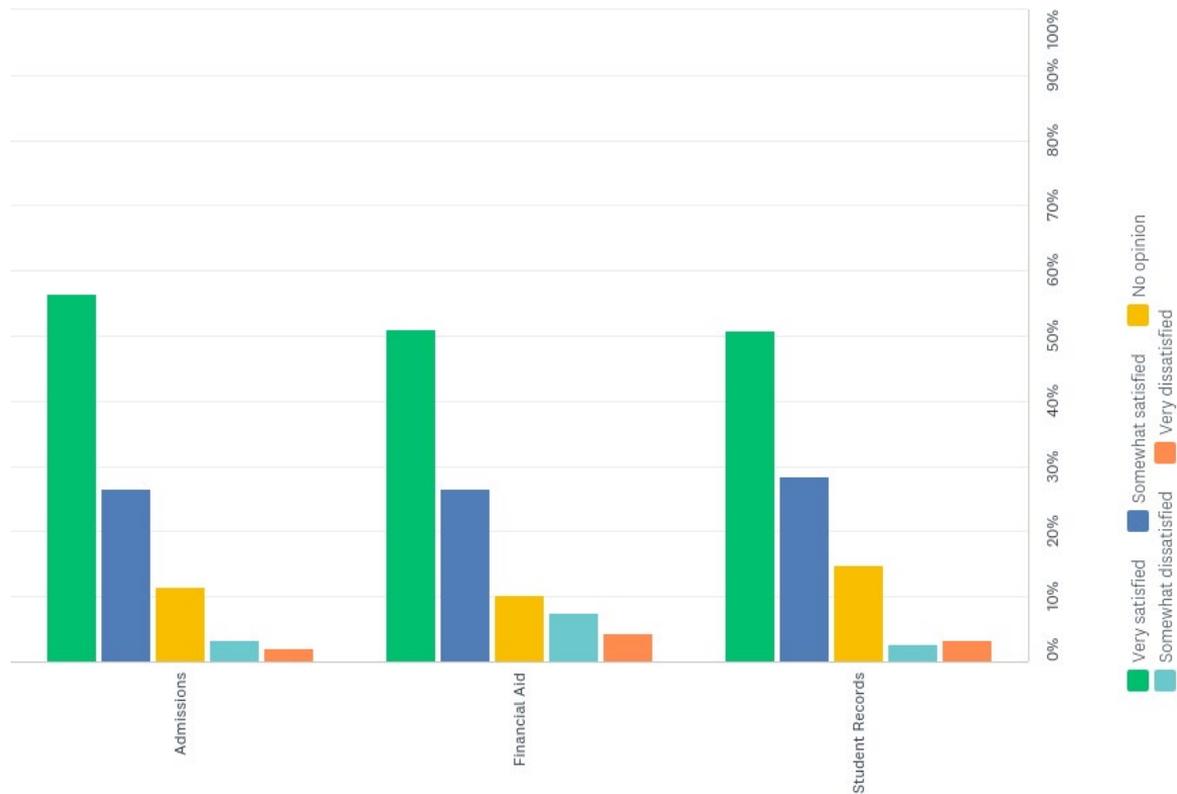
Q5: Academic class:

Answered: 227 Skipped: 1

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Freshmen | 60.35% | 137 |
| Sophomore | 26.87% | 61 |
| Junior | 10.57% | 24 |
| Senior | 2.20% | 5 |
| TOTAL | | 227 |

Q6: Please rate the quality of enrollment services provided by the following offices based on your level of satisfaction.

Answered: 185 Skipped: 43



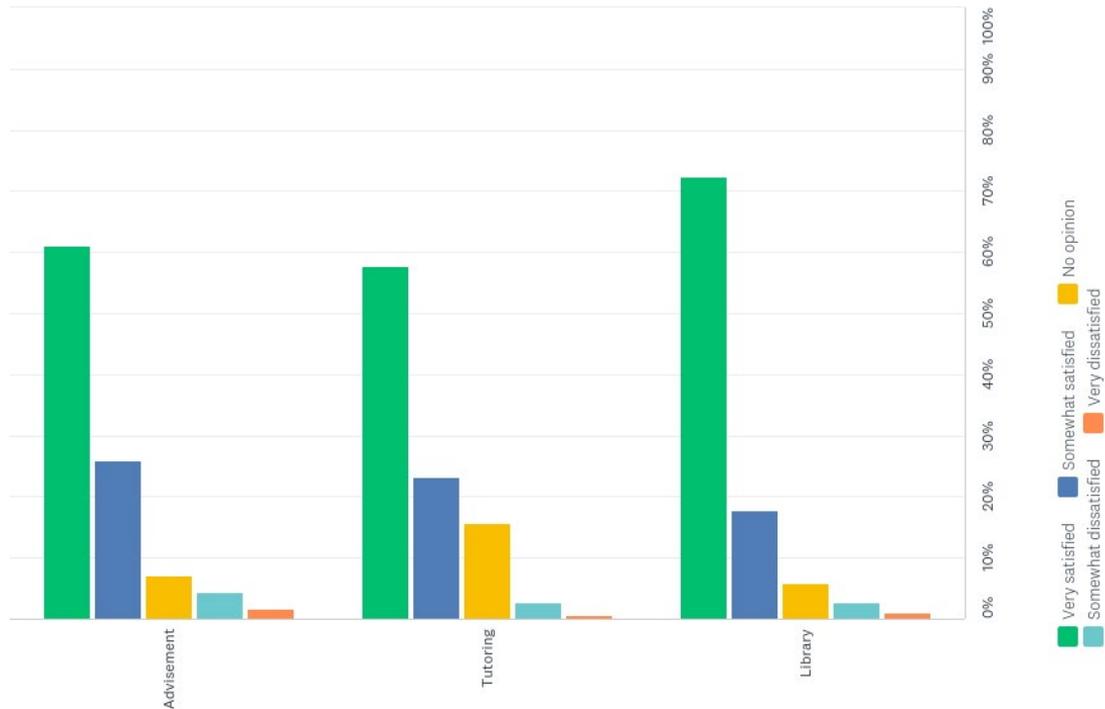
Q6: Please rate the quality of enrollment services provided by the following offices based on your level of satisfaction.

Answered: 185 Skipped: 43

| | VERY SATISFIED | SOMEWHAT SATISFIED | NO OPINION | SOMEWHAT DISSATISFIED | VERY DISSATISFIED | TOTAL | WEIGHTED AVERAGE |
|-----------------|----------------|--------------------|--------------|-----------------------|-------------------|-------|------------------|
| Admissions | 56.52% 104 | 26.63% 49 | 11.41% 21 | 3.26% 6 | 2.17% 4 | 184 | 1.68 |
| Financial Aid | 51.09% 94 | 26.63% 49 | 10.33% 19 | 7.61% 14 | 4.35% 8 | 184 | 1.88 |
| Student Records | 50.82% 93 | 28.42% 52 | 14.75% 27 | 2.73% 5 | 3.28% 6 | 183 | 1.79 |

Q7: Please rate the quality of academic services based on your level of satisfaction.

Answered: 185 Skipped: 43



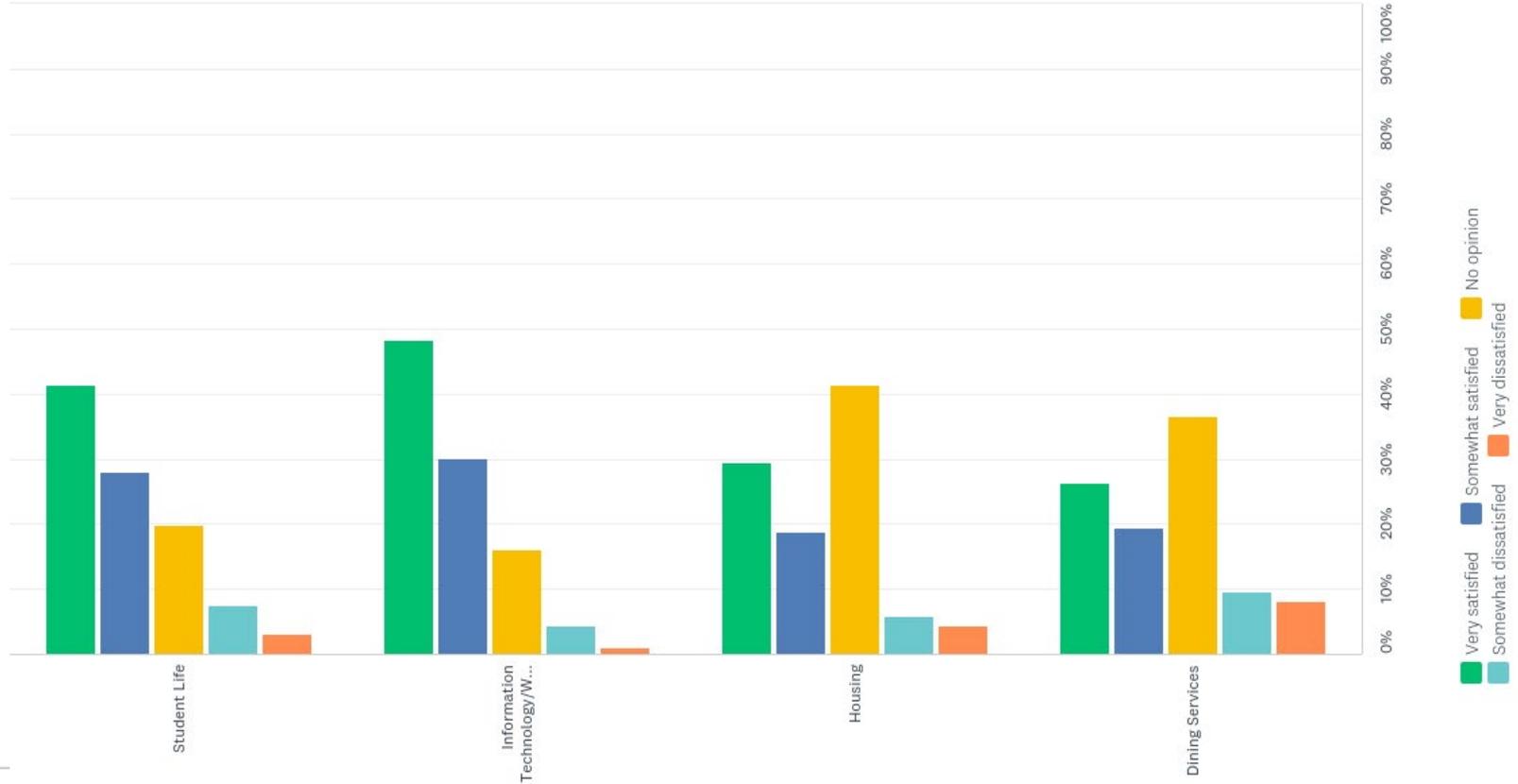
Q7: Please rate the quality of academic services based on your level of satisfaction.

Answered: 185 Skipped: 43

| | VERY SATISFIED | SOMEWHAT SATISFIED | NO OPINION | SOMEWHAT DISSATISFIED | VERY DISSATISFIED | TOTAL | WEIGHTED AVERAGE |
|------------|----------------|--------------------|--------------|-----------------------|-------------------|-------|------------------|
| Advisement | 61.08% 113 | 25.95% 48 | 7.03% 13 | 4.32% 8 | 1.62% 3 | 185 | 1.59 |
| Tutoring | 57.84% 107 | 23.24% 43 | 15.68% 29 | 2.70% 5 | 0.54% 1 | 185 | 1.65 |
| Library | 72.43% 134 | 17.84% 33 | 5.95% 11 | 2.70% 5 | 1.08% 2 | 185 | 1.42 |

Q8: Please rate the quality of services provided by the following offices based on your level of satisfaction.

Answered: 186 Skipped: 42



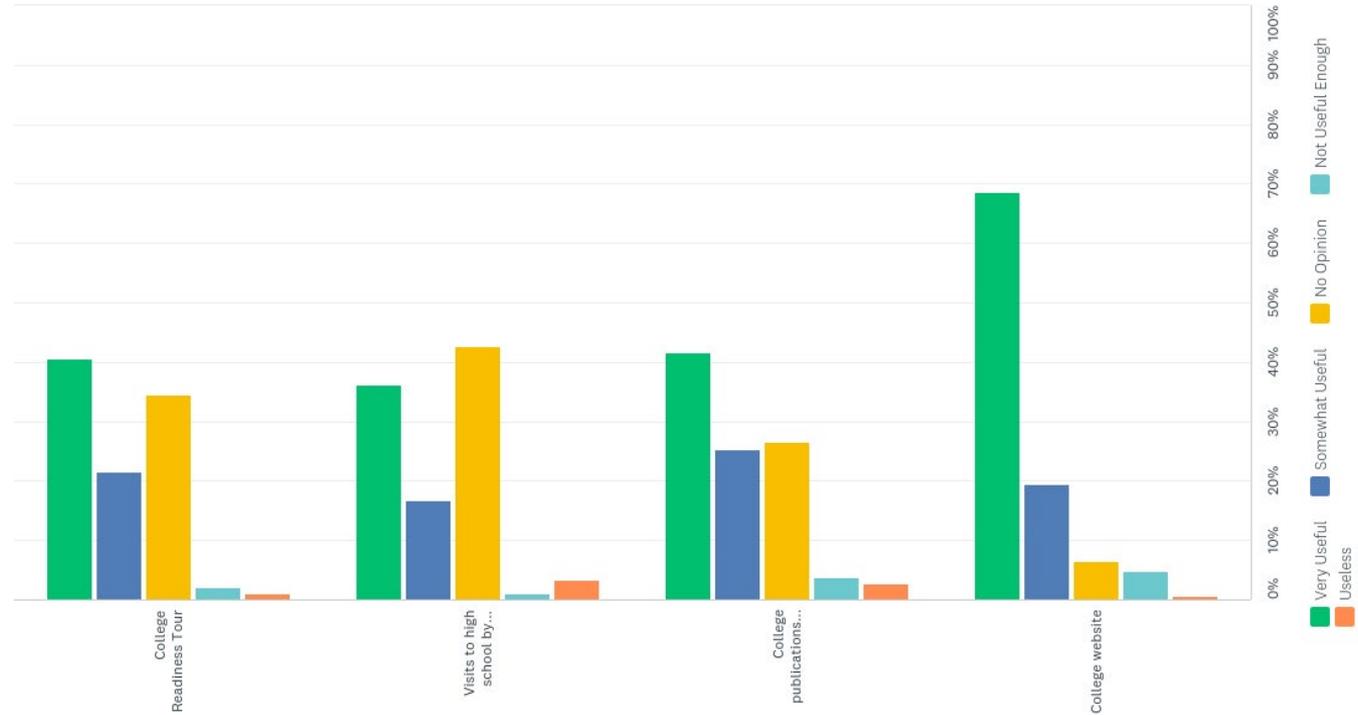
Q8: Please rate the quality of services provided by the following offices based on your level of satisfaction.

Answered: 186 Skipped: 42

| | VERY SATISFIED | SOMEWHAT SATISFIED | NO OPINION | SOMEWHAT DISSATISFIED | VERY DISSATISFIED | TOTAL | WEIGHTED AVERAGE |
|-------------------------------------|----------------|--------------------|--------------|-----------------------|-------------------|-------|------------------|
| Student Life | 41.40% 77 | 27.96% 52 | 19.89% 37 | 7.53% 14 | 3.23% 6 | 186 | 2.03 |
| Information Technology/Web Services | 48.39% 90 | 30.11% 56 | 16.13% 30 | 4.30% 8 | 1.08% 2 | 186 | 1.80 |
| Housing | 29.57% 55 | 18.82% 35 | 41.40% 77 | 5.91% 11 | 4.30% 8 | 186 | 2.37 |
| Dining Services | 26.34% 49 | 19.35% 36 | 36.56% 68 | 9.68% 18 | 8.06% 15 | 186 | 2.54 |

Q9: To help improve the information we make available to students, please rate the usefulness of the information we provide to you through the following sources:

Answered: 186 Skipped: 42



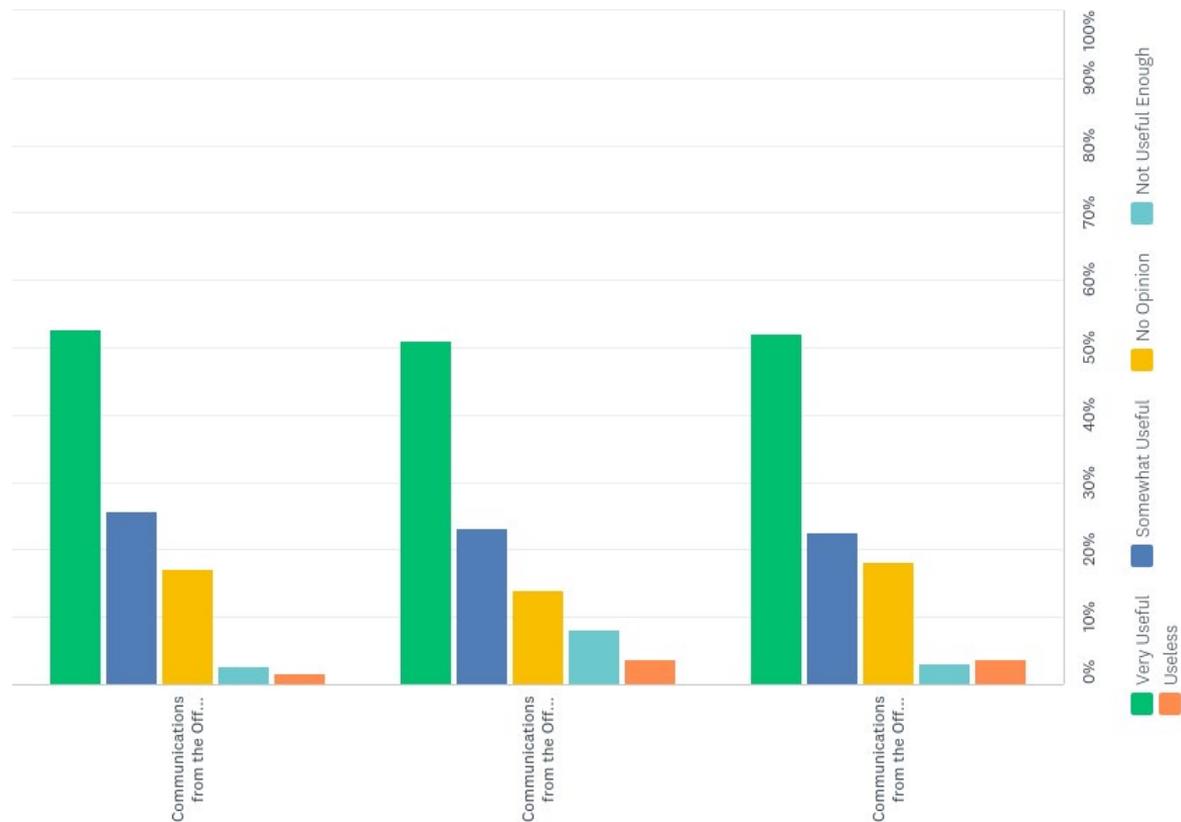
Q9: To help improve the information we make available to students, please rate the usefulness of the information we provide to you through the following sources:

Answered: 186 Skipped: 42

| | VERY USEFUL | SOMEWHAT USEFUL | NO OPINION | NOT USEFUL ENOUGH | USELESS | TOTAL | WEIGHTED AVERAGE |
|--|---------------|-----------------|--------------|-------------------|------------|-------|------------------|
| College Readiness Tour | 40.54% 75 | 21.62% 40 | 34.59% 64 | 2.16% 4 | 1.08% 2 | 185 | 2.02 |
| Visits to high school by admissions staff | 36.22% 67 | 16.76% 31 | 42.70% 79 | 1.08% 2 | 3.24% 6 | 185 | 2.18 |
| College publications (catalogs, brochures, etc.) | 41.62% 77 | 25.41% 47 | 26.49% 49 | 3.78% 7 | 2.70% 5 | 185 | 2.01 |
| College website | 68.65% 127 | 19.46% 36 | 6.49% 12 | 4.86% 9 | 0.54% 1 | 185 | 1.49 |

Q10: Please rate the usefulness of the information we provide to you through the following offices:

Answered: 186 Skipped: 42



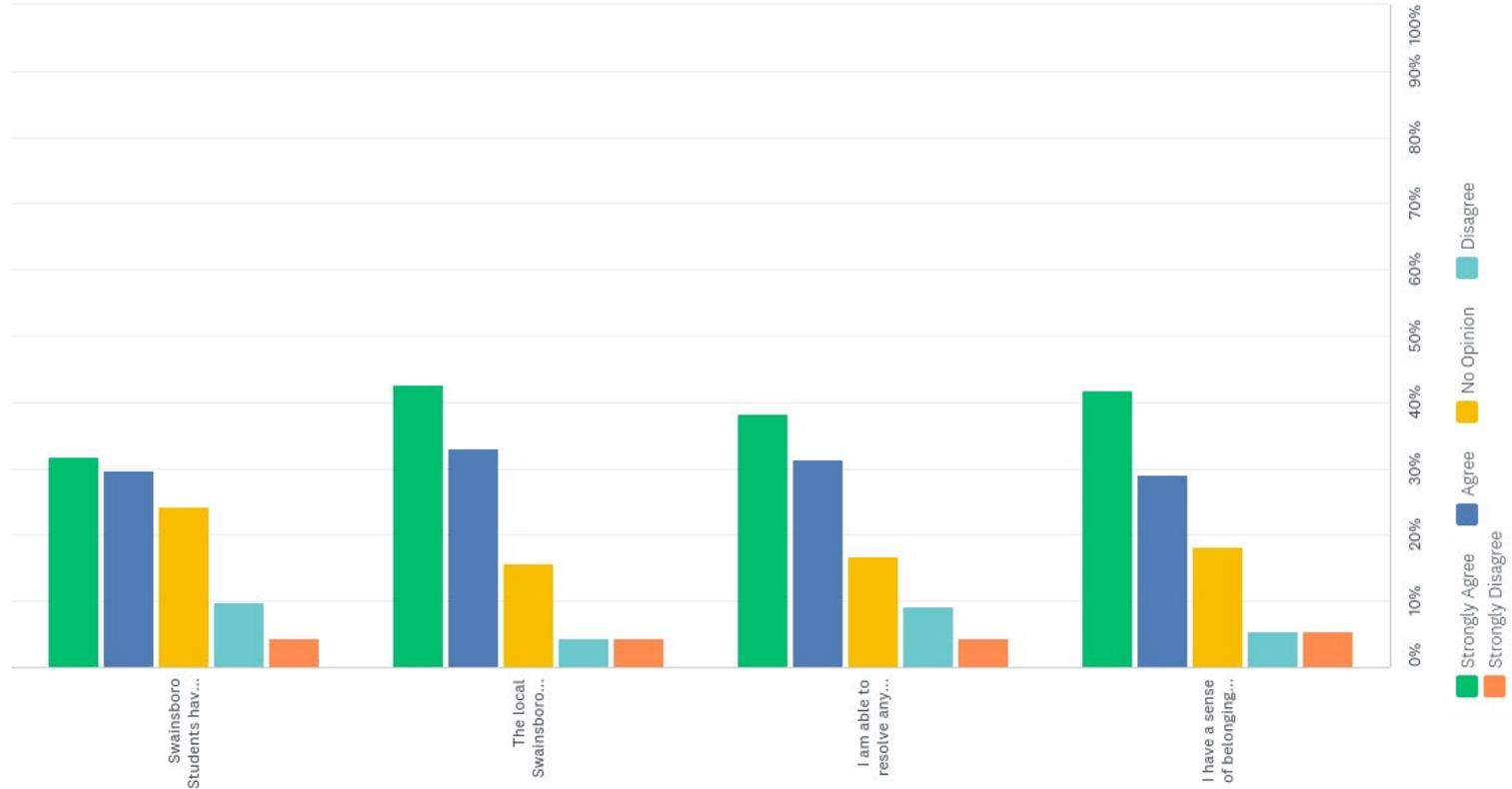
Q10: Please rate the usefulness of the information we provide to you through the following offices:

Answered: 186 Skipped: 42

| | VERY USEFUL | SOMEWHAT USEFUL | NO OPINION | NOT USEFUL ENOUGH | USELESS | TOTAL | WEIGHTED AVERAGE |
|--|--------------|-----------------|--------------|-------------------|------------|-------|------------------|
| Communications from the Office of Admissions | 52.69% 98 | 25.81% 48 | 17.20% 32 | 2.69% 5 | 1.61% 3 | 186 | 1.75 |
| Communications from the Office of Financial Aid | 51.08% 95 | 23.12% 43 | 13.98% 26 | 8.06% 15 | 3.76% 7 | 186 | 1.90 |
| Communications from the Office of Student Accounts | 52.15% 97 | 22.58% 42 | 18.28% 34 | 3.23% 6 | 3.76% 7 | 186 | 1.84 |

Q11: Please indicate your level of agreement with the following statements:

Answered: 186 Skipped: 42



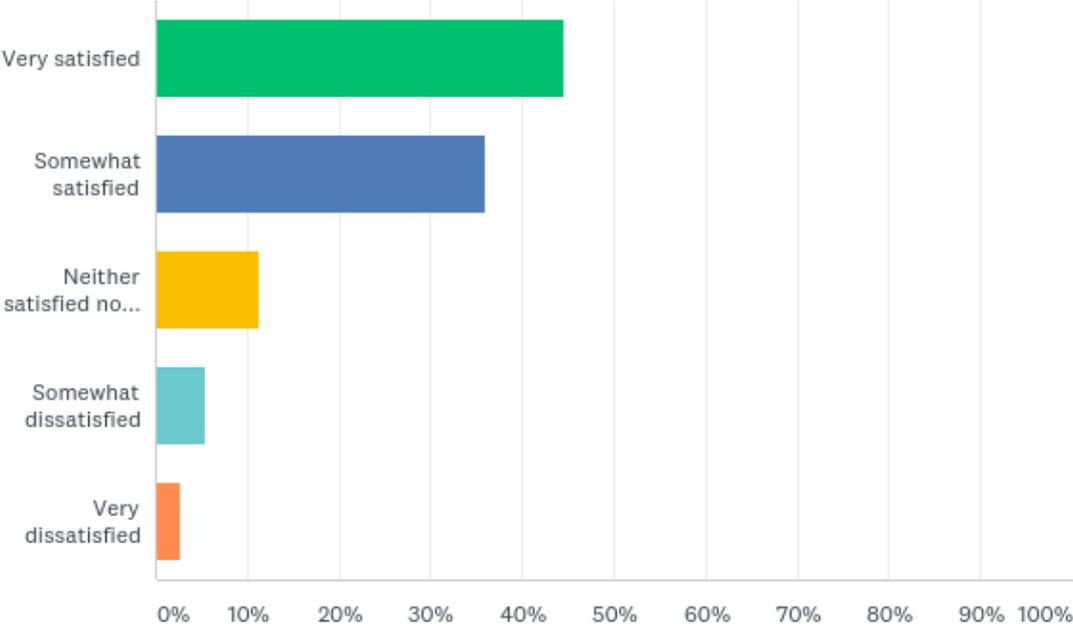
Q11: Please indicate your level of agreement with the following statements:

Answered: 186 Skipped: 42

| | STRONGLY AGREE | AGREE | NO OPINION | DISAGREE | STRONGLY DISAGREE | TOTAL | WEIGHTED AVERAGE |
|--|----------------|--------------|--------------|-------------|-------------------|-------|------------------|
| Swainsboro Students have a voice in decisions made at EGSC as a whole | 31.89% 59 | 29.73% 55 | 24.32% 45 | 9.73% 18 | 4.32% 8 | 185 | 2.25 |
| The local Swainsboro community is welcoming to EGSC students. | 42.70% 79 | 32.97% 61 | 15.68% 29 | 4.32% 8 | 4.32% 8 | 185 | 1.95 |
| I am able to resolve any problems I experience on the Swainsboro campus in a timely matter | 38.38% 71 | 31.35% 58 | 16.76% 31 | 9.19% 17 | 4.32% 8 | 185 | 2.10 |
| I have a sense of belonging on the Swainsboro campus | 41.76% 76 | 29.12% 53 | 18.13% 33 | 5.49% 10 | 5.49% 10 | 182 | 2.04 |

Q12: Overall, how satisfied are you with your experience at EGSC?

Answered: 186 Skipped: 42



Q12: Overall, how satisfied are you with your experience at EGSC?

Answered: 186 Skipped: 42

| ANSWER CHOICES | RESPONSES | |
|------------------------------------|-----------|------------|
| Very satisfied | 44.62% | 83 |
| Somewhat satisfied | 36.02% | 67 |
| Neither satisfied nor dissatisfied | 11.29% | 21 |
| Somewhat dissatisfied | 5.38% | 10 |
| Very dissatisfied | 2.69% | 5 |
| TOTAL | | 186 |

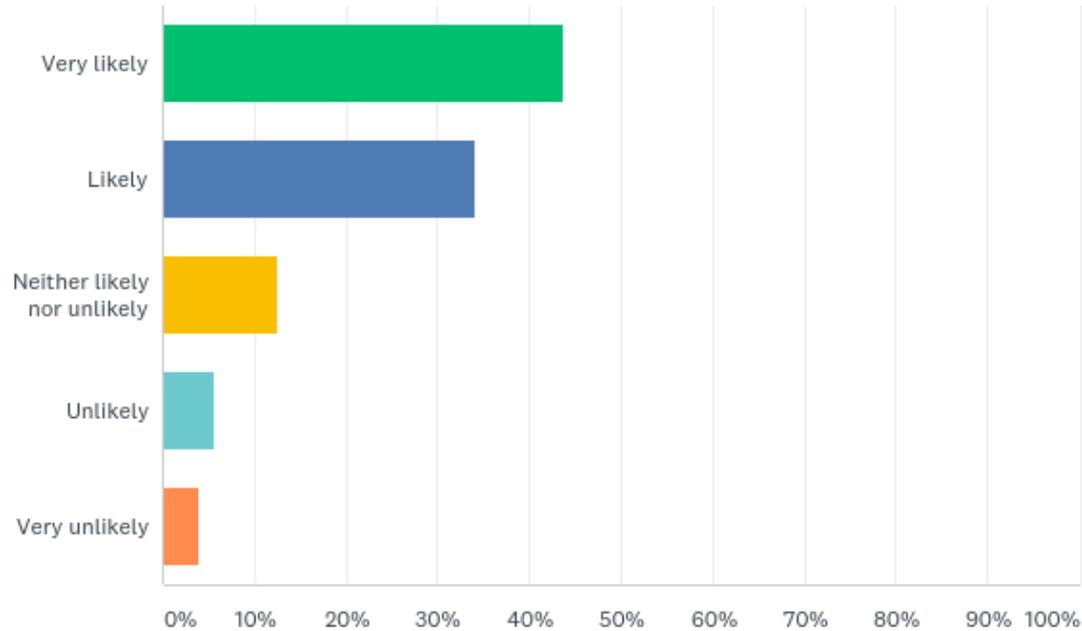
Q13: How important was each of these in choosing to attend East Georgia State College?

Answered: 177 Skipped: 51

| | VERY IMPORTANT | SOMEWHAT IMPORTANT | NEUTRAL | LESS IMPORTANT | NO IMPORTANCE | TOTAL | WEIGHTED AVERAGE |
|-----------------------------|----------------|--------------------|--------------|----------------|---------------|-------|------------------|
| Academic programs | 68.75% 121 | 17.61% 31 | 10.23% 18 | 1.70% 3 | 1.70% 3 | 176 | 1.50 |
| Family member attended EGSC | 23.30% 41 | 12.50% 22 | 25.57% 45 | 5.68% 10 | 32.95% 58 | 176 | 3.13 |
| Campus safety | 65.91% 116 | 14.77% 26 | 12.50% 22 | 2.27% 4 | 4.55% 8 | 176 | 1.65 |
| Financial aid | 74.29% 130 | 10.29% 18 | 12.00% 21 | 0.00% 0 | 3.43% 6 | 175 | 1.48 |
| Friend attending | 29.31% 51 | 13.22% 23 | 28.16% 49 | 6.32% 11 | 22.99% 40 | 174 | 2.80 |
| Housing | 49.14% 86 | 9.14% 16 | 18.86% 33 | 1.71% 3 | 21.14% 37 | 175 | 2.37 |
| Scholarships | 69.71% 122 | 8.00% 14 | 12.00% 21 | 2.86% 5 | 7.43% 13 | 175 | 1.70 |
| Tuition and fees | 78.98% 139 | 9.09% 16 | 7.95% 14 | 1.70% 3 | 2.27% 4 | 176 | 1.39 |

Q14: How likely are you to recommend EGSC to others?

Answered: 176 Skipped: 52



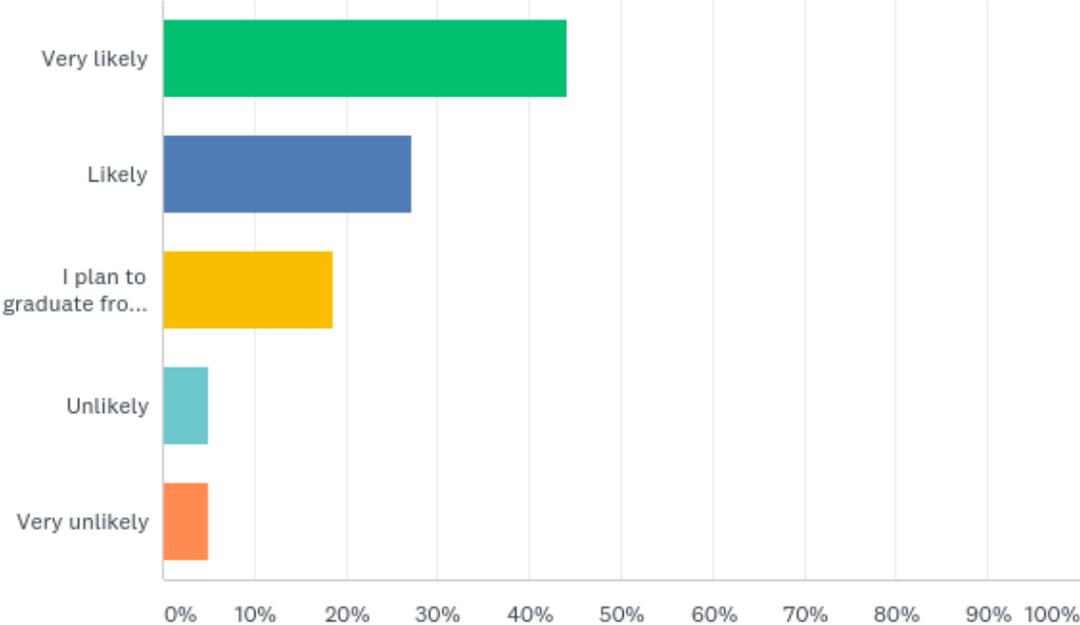
Q14: How likely are you to recommend EGSC to others?

Answered: 176 Skipped: 52

| ANSWER CHOICES | RESPONSES | |
|-----------------------------|-----------|-----|
| Very likely | 43.75% | 77 |
| Likely | 34.09% | 60 |
| Neither likely nor unlikely | 12.50% | 22 |
| Unlikely | 5.68% | 10 |
| Very unlikely | 3.98% | 7 |
| TOTAL | | 176 |

Q15: How likely are you to continue attending EGSC next year?

Answered: 177 Skipped: 51



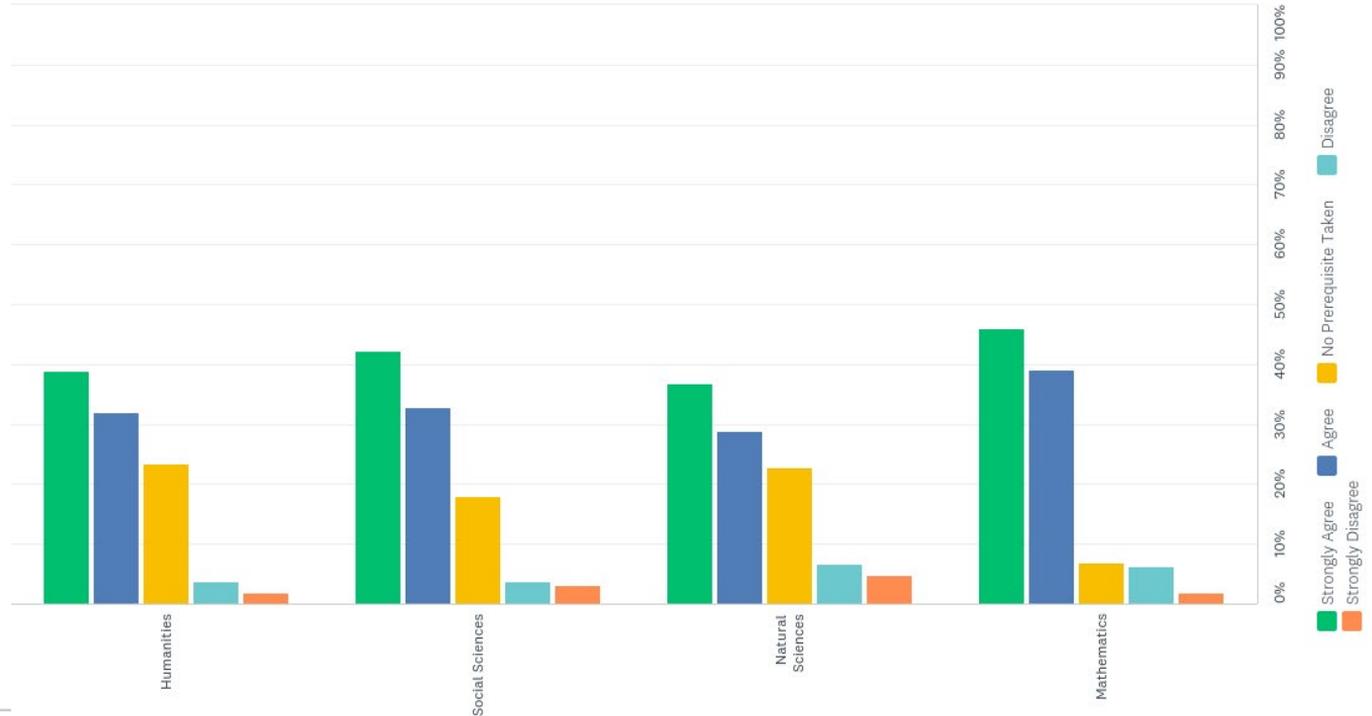
Q15: How likely are you to continue attending EGSC next year?

Answered: 177 Skipped: 51

| ANSWER CHOICES | RESPONSES | |
|--|-----------|------------|
| Very likely | 44.07% | 78 |
| Likely | 27.12% | 48 |
| I plan to graduate from EGSC this year | 18.64% | 33 |
| Unlikely | 5.08% | 9 |
| Very unlikely | 5.08% | 9 |
| TOTAL | | 177 |

Q16: Do you agree that the courses that you have taken as prerequisites for other courses in each of the following academic areas have prepared you for the next course in the sequence?

Answered: 163 Skipped: 65



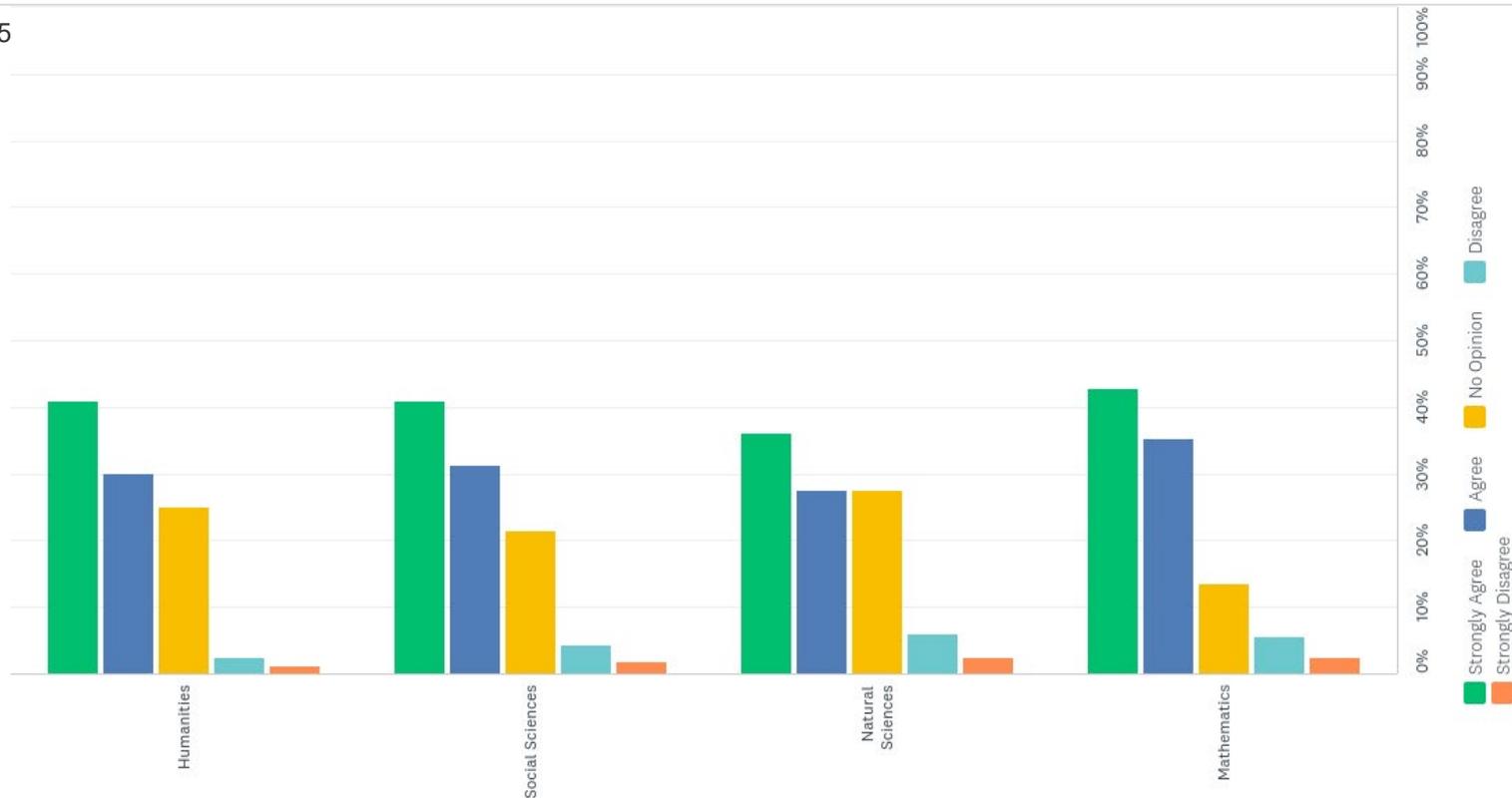
Q16: Do you agree that the courses that you have taken as prerequisites for other courses in each of the following academic areas have prepared you for the next course in the sequence?

Answered: 163 Skipped: 65

| | STRONGLY AGREE | AGREE | NO PREREQUISITE TAKEN | DISAGREE | STRONGLY DISAGREE | TOTAL |
|------------------|----------------|--------------|-----------------------|-------------|-------------------|-------|
| Humanities | 38.89% 63 | 32.10% 52 | 23.46% 38 | 3.70% 6 | 1.85% 3 | 162 |
| Social Sciences | 42.24% 68 | 32.92% 53 | 18.01% 29 | 3.73% 6 | 3.11% 5 | 161 |
| Natural Sciences | 36.81% 60 | 28.83% 47 | 22.70% 37 | 6.75% 11 | 4.91% 8 | 163 |
| Mathematics | 45.96% 74 | 39.13% 63 | 6.83% 11 | 6.21% 10 | 1.86% 3 | 161 |

Q17: Do you agree that you are given opportunities to practice and apply what is taught in each of the following types of courses?

Answered: 163 Skipped: 65



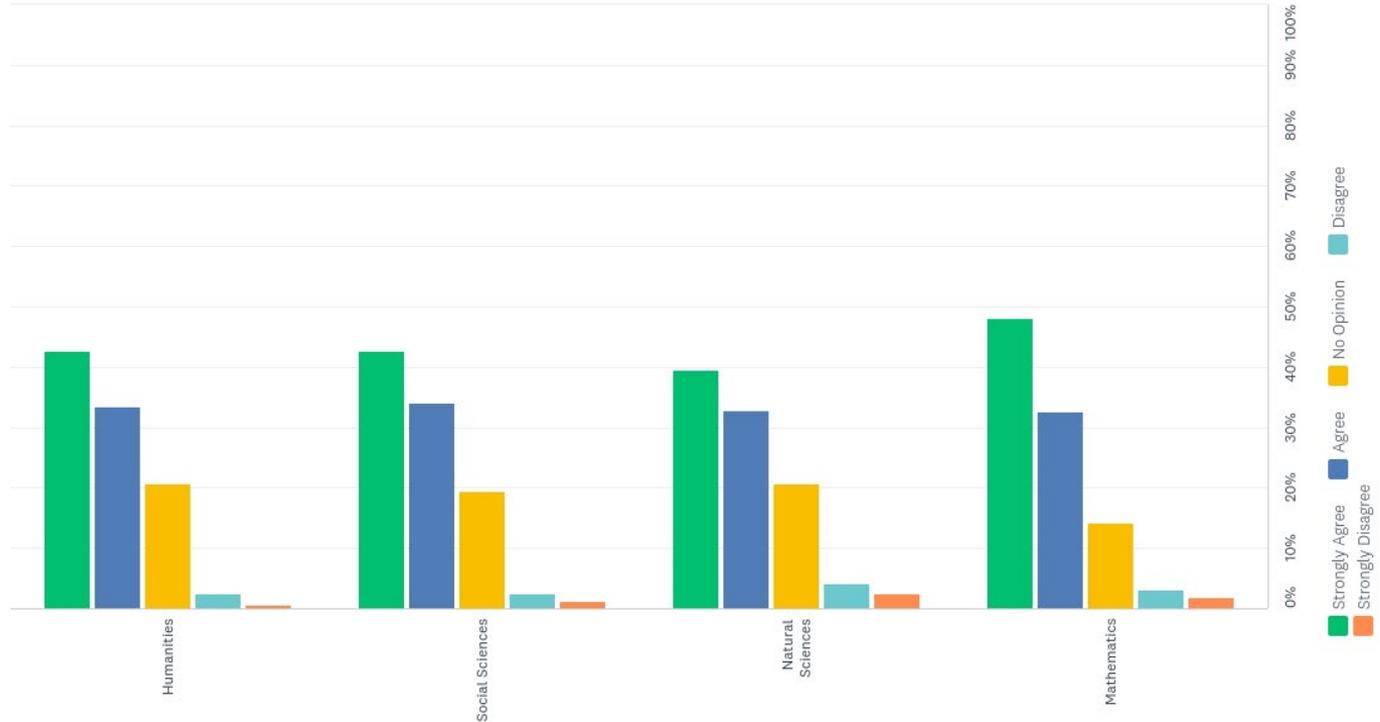
Q17: Do you agree that you are given opportunities to practice and apply what is taught in each of the following types of courses?

Answered: 163 Skipped: 65

| | STRONGLY AGREE | AGREE | NO OPINION | DISAGREE | STRONGLY DISAGREE | TOTAL |
|------------------|----------------|--------------|--------------|-------------|-------------------|-------|
| Humanities | 41.10% 67 | 30.06% 49 | 25.15% 41 | 2.45% 4 | 1.23% 2 | 163 |
| Social Sciences | 41.10% 67 | 31.29% 51 | 21.47% 35 | 4.29% 7 | 1.84% 3 | 163 |
| Natural Sciences | 36.20% 59 | 27.61% 45 | 27.61% 45 | 6.13% 10 | 2.45% 4 | 163 |
| Mathematics | 42.86% 69 | 35.40% 57 | 13.66% 22 | 5.59% 9 | 2.48% 4 | 161 |

Q18: Do you agree that you are encouraged to investigate and critically analyze new ideas and/or solve problems in each of the following types of courses?

Answered: 164 Skipped: 64



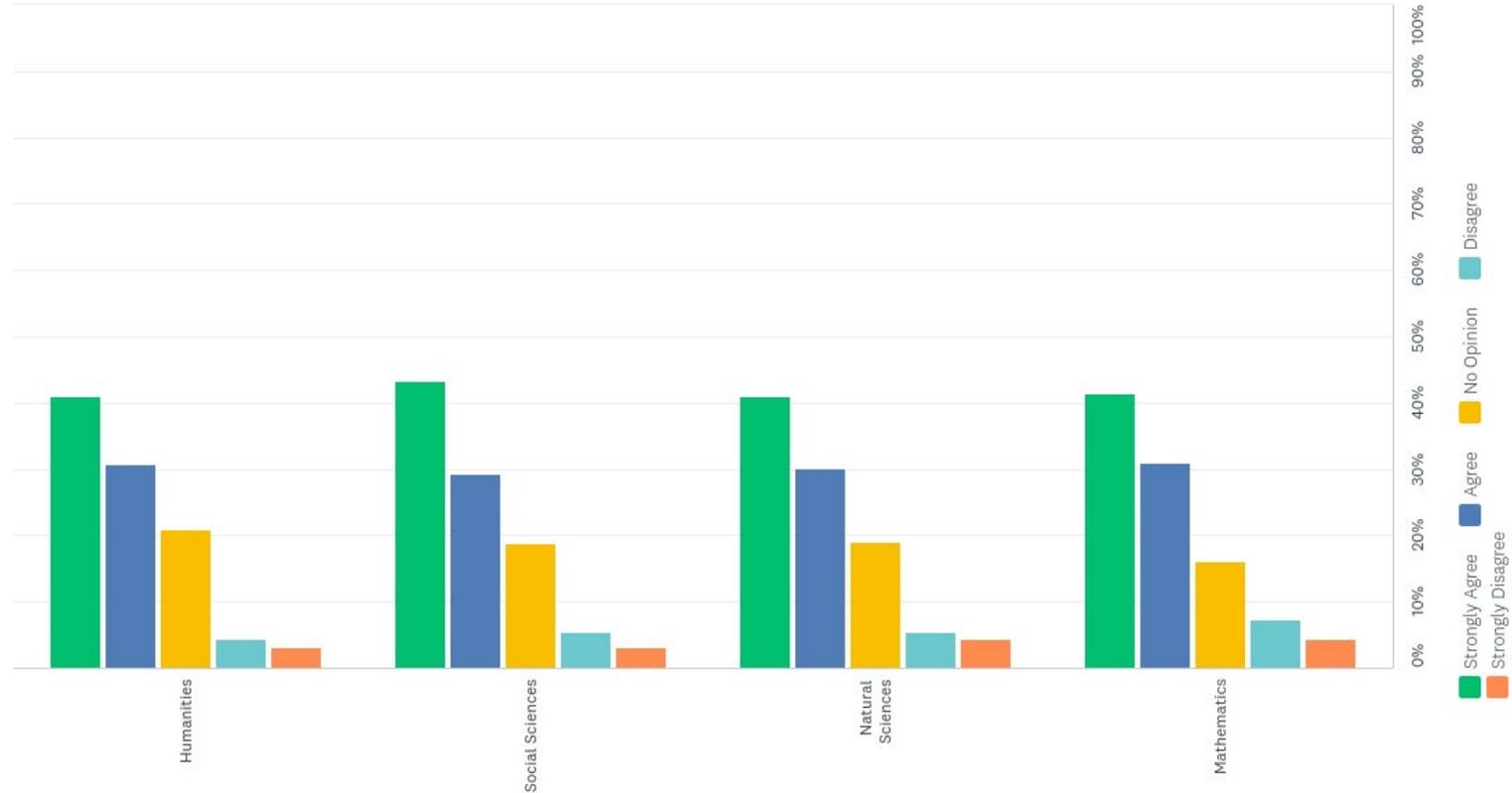
Q18: Do you agree that you are encouraged to investigate and critically analyze new ideas and/or solve problems in each of the following types of courses?

Answered: 164 Skipped: 64

| | STRONGLY AGREE | AGREE | NO OPINION | DISAGREE | STRONGLY DISAGREE | TOTAL |
|------------------|----------------|--------------|--------------|------------|-------------------|-------|
| Humanities | 42.68% 70 | 33.54% 55 | 20.73% 34 | 2.44% 4 | 0.61% 1 | 164 |
| Social Sciences | 42.68% 70 | 34.15% 56 | 19.51% 32 | 2.44% 4 | 1.22% 2 | 164 |
| Natural Sciences | 39.63% 65 | 32.93% 54 | 20.73% 34 | 4.27% 7 | 2.44% 4 | 164 |
| Mathematics | 48.15% 78 | 32.72% 53 | 14.20% 23 | 3.09% 5 | 1.85% 3 | 162 |

Q19: Do you agree that you are encouraged to interact and learn with other students in each of the following types of courses?

Answered: 164 Skipped: 64



Q19: Do you agree that you are encouraged to interact and learn with other students in each of the following types of courses?

Answered: 164 Skipped: 64

| | STRONGLY AGREE | AGREE | NO OPINION | DISAGREE | STRONGLY DISAGREE | TOTAL |
|------------------|----------------|--------------|--------------|-------------|-------------------|-------|
| Humanities | 41.10% 67 | 30.67% 50 | 20.86% 34 | 4.29% 7 | 3.07% 5 | 163 |
| Social Sciences | 43.29% 71 | 29.27% 48 | 18.90% 31 | 5.49% 9 | 3.05% 5 | 164 |
| Natural Sciences | 41.10% 67 | 30.06% 49 | 19.02% 31 | 5.52% 9 | 4.29% 7 | 163 |
| Mathematics | 41.36% 67 | 30.86% 50 | 16.05% 26 | 7.41% 12 | 4.32% 7 | 162 |

Q20: How can your learning experience at EGSC be improved? (1 of 8)

| Respondents | Responses |
|-------------|---|
| 1 | More calculators in the library. |
| 2 | I have had a good learning experience at EGSC |
| 3 | If the library was open past 7. I'm a student athlete that does classes in the morning and practices in the afternoon, so I don't have much time to study at the library |
| 4 | dome teachers are good and some arent that good but learning is easy if you help yourself do it Study groups for all classes should be available for students in the ACE and library. Teachers should collaborate more for the prerequisites courses and courses that follow after the |
| 5 | prerequisites so students can have better understanding of the material being taught, especially in mathematics. |
| 6 | very satisfying |
| 7 | My learning experience can be improved at EGSC by interacting and learning more about the the course during the lecture periods |
| 8 | I'm very happy with everything. I'm also very thankful for my great adviser and the Ace Center. |
| 9 | If I advice on how to study for the class then I email the professor for suggestions. |
| 10 | TIME MANAGEMENT & USING SCHOOL RESOURCES |
| 11 | Good luck to everyone that has to be here any longer than I do |
| 12 | Overall, I have been very satisfied with my learning experience at EGSC. Except for a bad professor or two, I can't really complain. For me, the good has outweighed the bad. |
| 13 | Managing my time wisely |
| 14 | I am really happy with my experience so far at EGSC and can not think of anyways it could be improved. |
| 15 | stay on top of my work and don't slack |

Q20: How can your learning experience at EGSC be improved? (2 of 8)

| Respondents | Responses |
|-------------|--|
| 16 | My learning experience can be improved by the faculty and staff putting forth their best effort to drive home the material in a different manner than what they are doing now. |
| 17 | The Study group that me and my friends have in our room. |
| 18 | probably more tutors |
| 19 | No Improvements necessary |
| 20 | N/A |
| 21 | spending more time studying and doing work |
| 22 | By paying attention |
| 23 | Get staff to be more personal |
| 24 | There is nothing to be improved. |
| 25 | No opinion |
| 26 | Ace Center |
| 27 | more in-depth reviews on certain concepts in the class |
| 28 | N/a |
| 29 | I have to listen and ask questions. |
| 30 | Better advisement. Academic advisors just put you in classes and I've ended up taking classes I don't need and not knowing about classes I did need. Waste of time and money. |

Q20: How can your learning experience at EGSC be improved? (3 of 8)

| Respondents | Responses |
|-------------|---|
| 31 | More explaining from professors. |
| 32 | Eliminate teachers who teach for their selves and more teachers who are more hands on and that doesn't bicker back and forth with students. |
| 33 | more tutors and teachers that are in the office during office hours |
| 34 | I wished that professors were more involved and willing to work more with students. Also, the Business office needs some work as well as the Financial Aid office. |
| 35 | It's great For the Stats Course the teacher Lynn could needs to be doing her job as a professor and not depending the ace to teach her class the teacher Wruck could also do his job |
| 36 | to instead of making us learn only the vocabulary on our own. Please take this into consideration both those teachers give students a hard time. |
| 37 | My learning experience can be improved by giving students more opportunities to be engaged and enjoy lectures. |
| 38 | Everything is great, always room for improvement but as of now cant think of anything that could be better than it already is. Thanks and keep up the great work. |
| 39 | tutor |
| 40 | focus on school work and get involved |
| 41 | Everything is going great. |
| 42 | i honestly don't know |
| 43 | My learning experience at EGSC can be improved by me using my resources that's install here at EGSC to be successful. |
| 44 | I have a pretty good learning experience now but I think that there should be study nights on each floor for different subjects every night |
| 45 | Better professors |

Q20: How can your learning experience at EGSC be improved? (4 of 8)

| Respondents | Responses |
|-------------|---|
| 46 | <p>On this campus everything is so divided and everyone has their own biased opinion of each department. Based on my own experiences, certain opportunities are unfair and seem to be introduced to some more than others. I have grown so much at this school as an individual. However, its only due to the fact that I had to help myself. There is not much school spirit and the community is so unwelcoming that you miss home more than the experience of being here. I would like to see this campus grow however there has to be many changes involved. The first step is coming together.</p> |
| 47 | <p>By the teacher's actually helping us instead of just handing us worksheets.</p> |
| 48 | <p>Having professors that can teach without just reading the notes from the board being able to take another type of situation and makeitto</p> |
| 49 | <p>Where the students overstand the information being taught I think that my learning experiences could be improved by more communication with the professors.</p> |
| 50 | <p>Everything is fine at the Swainsboro campus</p> |
| 51 | <p>Some teachers should be more interactive in their classes instead of reading from the board or telling the students " the only way to pass the class is if students spend more time studying outside of class than in class. " If that's the case, then why go to class? This statement makes me uncomfortable and it makes me feel I'm wasting money.</p> |
| 52 | <p>To have enthusiastic teachers. Also to not allow loud disruptive talking and playing in the library.</p> |
| 53 | <p>My learning experience at EGSC has been wonderful so far.</p> |
| 54 | <p>n/a</p> |
| 55 | <p>teachers more involved</p> |

Q20: How can your learning experience at EGSC be improved? (5 of 8)

| Respondents | Responses |
|-------------|---|
| 56 | The bulk of the online courses I have taken, especially in the sciences, have been a mess. Please help them. The humanities, however, have been stellar and deserve more of an emphasis considering how hard those professors work. |
| 57 | being able to go to professors during their scheduled office hours |
| 58 | Set up more tutorial programs to help student with homework problems. |
| 59 | Have the library and maybe the ACE open to students all the time (24/7) |
| 60 | Library is very loud sometimes (especially in fall semester with new students) making it hard to study. There is not a Physics 2 tutor available in the ACE center. |
| 61 | i have a hard time asking for help |
| 62 | It is already excellent. Perhaps more computer labs and printers if the signal is bad. |
| 63 | better math and science professors, along with better tutors in the ace. |
| 64 | Be more understanding to issues going on with the student. Especially if it concerns major surgery. |
| 65 | My learning experience can be improved by managing time better. |
| 66 | I am already satisfied |
| 67 | Ask more questions. Attend the ace more and practice on time |
| 68 | Work load is to high. Each professor requires work based on you only taking his/her class |
| 69 | Everything is good. |
| 70 | Studying |

Q20: How can your learning experience at EGSC be improved? (6 of 8)

| Respondents | Responses |
|-------------|--|
| 71 | more time and help the first year setting up a schedule to do work |
| 72 | More tutors in the ace center would help a lot. Also, more "quiet" areas or study rooms. |
| 73 | N/a |
| 74 | EGSC is amazing. |
| 75 | it is fine |
| 76 | Mostly everything is good I just feel like some teachers should stop showing favoritism |
| 77 | More consideration of the students free time |
| 78 | teachers who interact more. Because when i go to class it feels like I'm at a 9-5 job. Hire a new chemistry professor. Cerpovicz is old school, takes the long route in problems and is overall awful really. |
| 79 | Hire more professors like Dr. Breanna Simmons. She actually cares and values her students. |
| 80 | more hands on learning |
| 81 | take advantage of the help and study groups |
| 82 | Have dual enrollment be more comfortable |
| 83 | My learning experience can be improved if many higher level courses were offered every semester. |
| 84 | No improvement needed just better decisions |
| 85 | having more things to do during the weekend and the weekdays for students |

Q20: How can your learning experience at EGSC be improved? (7 of 8)

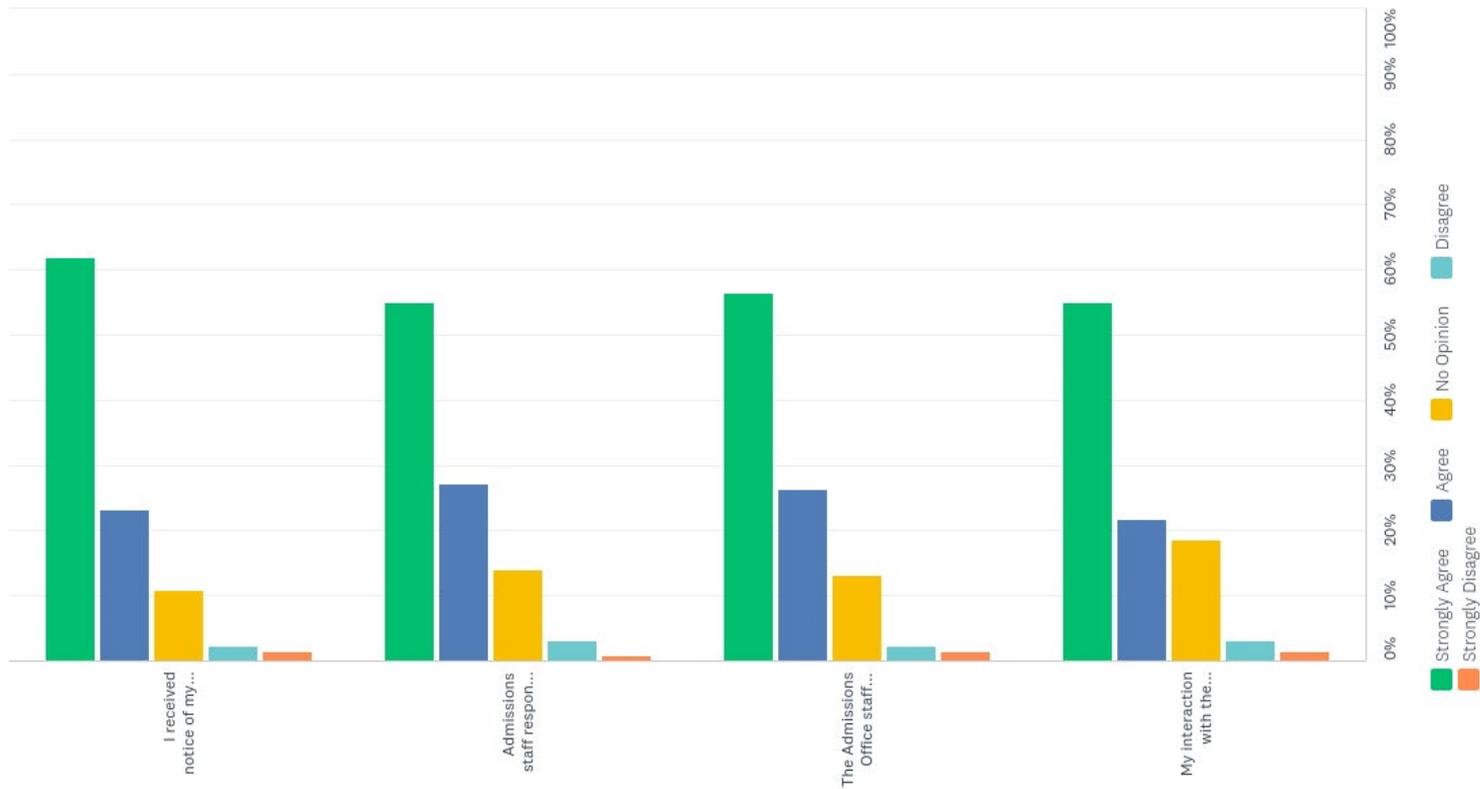
| Respondents | Responses |
|-------------|---|
| 86 | Better resources Professors put a much heavier weight on major tests than the other assignments so if you fail a test, it is very difficult to recover and bring up the grade. Some professors do not give enough grading opportunities. |
| 87 | Also, in D2L not all professors keep a running calculation of you average. It would be helpful to know my grade at all times throughout the semester. |
| 88 | More help in the ACE with other subjects like U.S. History |
| 89 | its fine |
| 90 | Learning experiences at EGSC are great. I feel that I am learning the most I can from all courses and that if someone is not learning its because they are not trying. |
| 91 | I am satisfied with my experience. There is a handful of teachers that need to lead by example. As a non-traditional student, I see and hear how traditional students level of respect changes on the degree of discipline and sincerity that they present. You can be tough and push students to think outside the box and be supportive or you can do it in an almost disrespectful way. Respect is a 2 way street and it is very obvious in the classrooms. |
| 92 | I feel like my learning experience is top notch and I really value and enjoy it. |
| 93 | Have the library open 24/7 |
| 94 | By going to ace and getting help with my homework |
| 95 | teachers need to know that i have other classes i get drowned in work |
| 96 | longer ace hours |
| 97 | My learning experience at EGSC can be improved by going to get help from the ACE by asking my professor for help when I do no understand the homework that is being provided to me. |
| 98 | |

Q20: How can your learning experience at EGSC be improved? (8 of 8)

| Respondents | Responses |
|-------------|--|
| 99 | My learning experience at EGSC can be improved by getting out more. |
| 100 | My experience can be changed by the way students can do things on campus such as, having open gym on the weekends, better food, and alot of other things to do on campus. |
| 101 | Out of class options for extra credit and travel |
| 102 | Attendance policies should be made less strict in regards to dual enrollment students |
| 103 | better equipment for the science labs could be invested in |
| 104 | Teachers teaching material instead of using useless powerpoints. |
| 105 | I feel that some of the professors should learn to teach in multiple methods and not expect us as students to learn solely on reading the book and not teach in a more extensive manner during class hours. |
| 106 | My learning experience at EGSC my past two semesters has been great. The only problem I have sometimes is communication with my professors. Some are not always in their offices during their office hours and some take almost two days to reply to an email. I feel like more communication time with my professors would increase my learning experience. |
| 107 | The professors could upload material used in class a day before the class. |
| 108 | Study More |
| 109 | The only thing I would consider would be to add more course options for upper biology courses |
| 110 | More interacting to the students. |

Q21: Indicate your agreement with the following statements about the EGSC Admissions Office:

Answered: 129 Skipped: 99



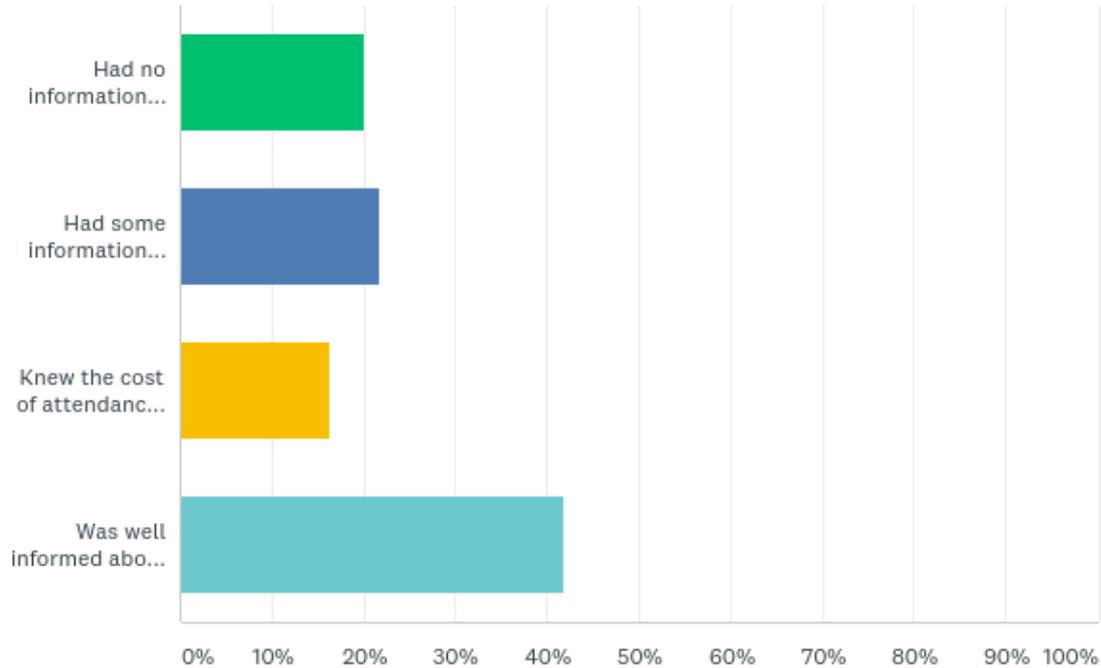
Q21: Indicate your agreement with the following statements about the EGSC Admissions Office:

Answered: 129 Skipped: 99

| | STRONGLY AGREE | AGREE | NO OPINION | DISAGREE | STRONGLY DISAGREE | TOTAL | WEIGHTED AVERAGE |
|---|----------------|--------------|--------------|------------|-------------------|-------|------------------|
| I received notice of my acceptance in a timely manner. | 62.02% 80 | 23.26% 30 | 10.85% 14 | 2.33% 3 | 1.55% 2 | 129 | 1.58 |
| Admissions staff responded to my questions and concerns in a timely manner. | 55.04% 71 | 27.13% 35 | 13.95% 18 | 3.10% 4 | 0.78% 1 | 129 | 1.67 |
| The Admissions Office staff communicated with me in a manner that resolved my problem or allowed me to understand the next steps. | 56.59% 73 | 26.36% 34 | 13.18% 17 | 2.33% 3 | 1.55% 2 | 129 | 1.66 |
| My interaction with the Admissions office played a positive part in my decision to attend EGSC. | 55.04% 71 | 21.71% 28 | 18.60% 24 | 3.10% 4 | 1.55% 2 | 129 | 1.74 |

Q22: Prior to attending EGSC, how well informed were you regarding the cost of attendance?

Answered: 129 Skipped: 99



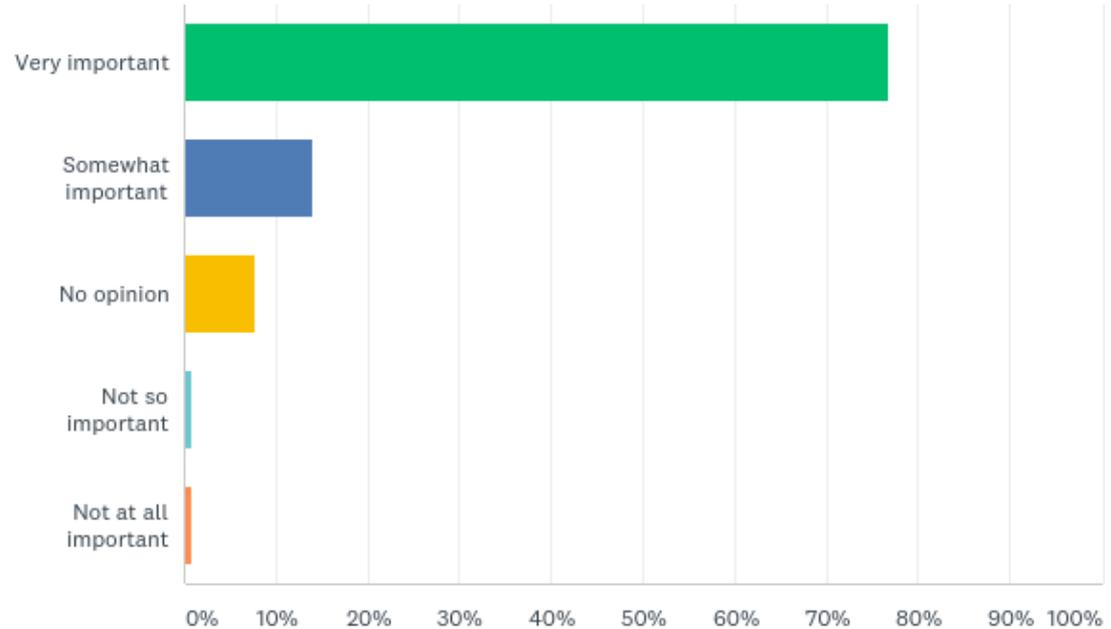
Q22: Prior to attending EGSC, how well informed were you regarding the cost of attendance?

Answered: 129 Skipped: 99

| ANSWER CHOICES | RESPONSES | |
|--|-----------|-----|
| Had no information about cost of attendance | 20.16% | 26 |
| Had some information about cost of attendance | 21.71% | 28 |
| Knew the cost of attendance, but had questions | 16.28% | 21 |
| Was well informed about the cost of attendance | 41.86% | 54 |
| TOTAL | | 129 |

Q23: Please indicate the importance of having an estimate of the total cost of attending EGSC, including personal expenses and transportation costs.

Answered: 129 Skipped: 99



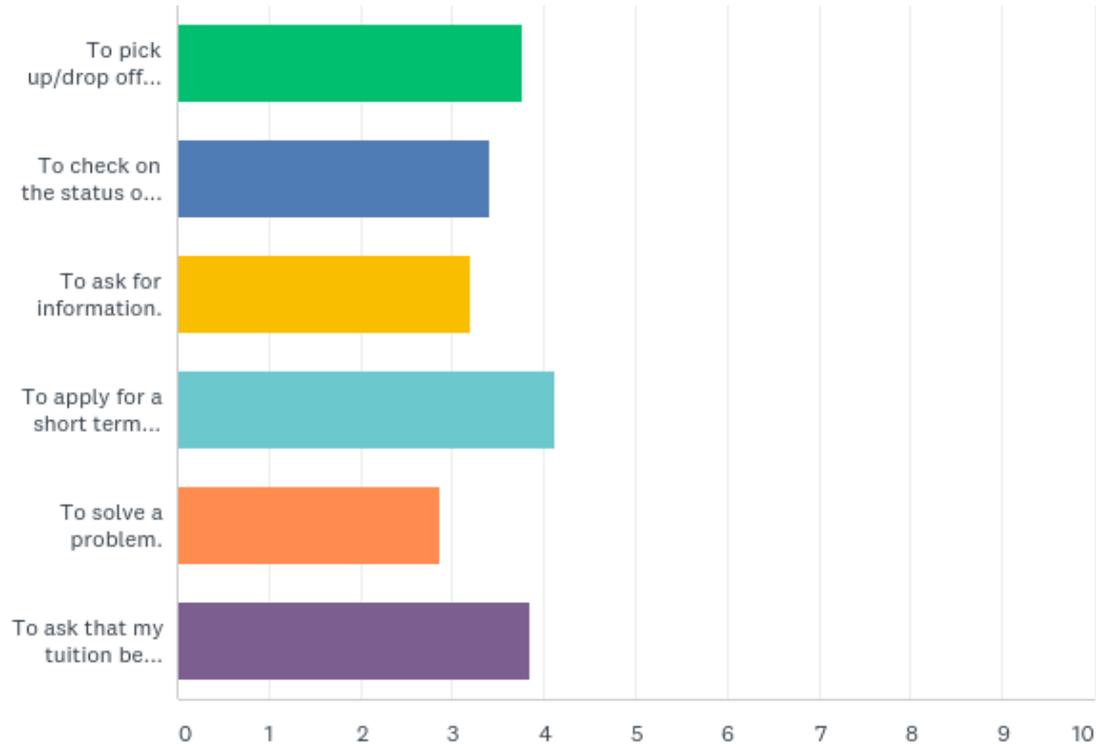
Q23: Please indicate the importance of having an estimate of the total cost of attending EGSC, including personal expenses and transportation costs.

Answered: 129 Skipped: 99

| ANSWER CHOICES | RESPONSES | |
|----------------------|-----------|-----|
| Very important | 76.74% | 99 |
| Somewhat important | 13.95% | 18 |
| No opinion | 7.75% | 10 |
| Not so important | 0.78% | 1 |
| Not at all important | 0.78% | 1 |
| TOTAL | | 129 |

Q24: Please rank the most frequent reason you visit the Financial Aid Office on a scale from 1 (least) to 6 (most):

Answered: 127 Skipped: 101



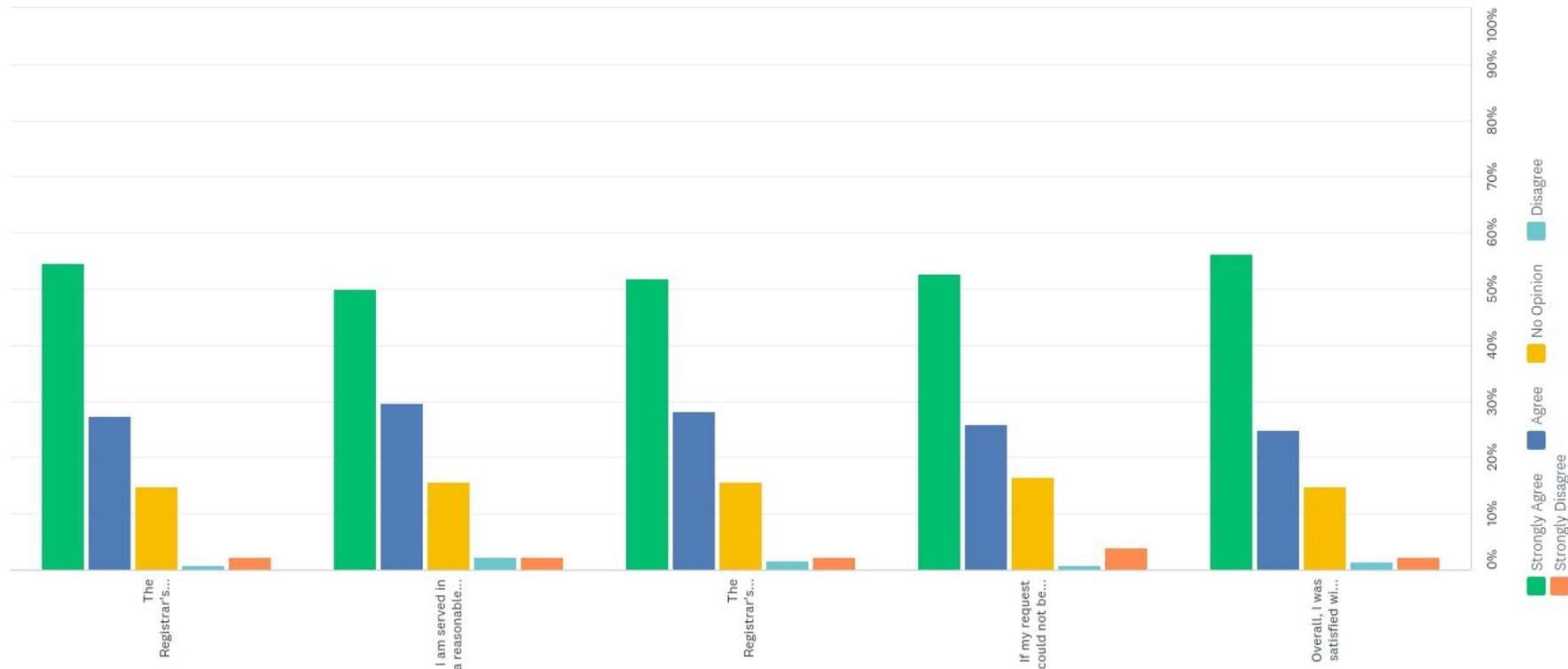
Q24: Please rank the most frequent reason you visit the Financial Aid Office on a scale from 1 (least) to 6 (most):

Answered: 127 Skipped: 101

| | 1 | 2 | 3 | 4 | 5 | 6 | TOTAL | SCORE |
|------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|-------|-------|
| To pick up/drop off forms | 15.96% 15 | 21.28% 20 | 22.34% 21 | 17.02% 16 | 10.64% 10 | 12.77% 12 | 94 | 3.77 |
| To check on the status of my aid. | 13.27% 13 | 17.35% 17 | 17.35% 17 | 17.35% 17 | 18.37% 18 | 16.33% 16 | 98 | 3.41 |
| To ask for information. | 14.02% 15 | 13.08% 14 | 14.95% 16 | 15.89% 17 | 21.50% 23 | 20.56% 22 | 107 | 3.21 |
| To apply for a short term loan. | 26.32% 25 | 21.05% 20 | 18.95% 18 | 15.79% 15 | 8.42% 8 | 9.47% 9 | 95 | 4.13 |
| To solve a problem. | 5.83% 6 | 10.68% 11 | 14.56% 15 | 24.27% 25 | 23.30% 24 | 21.36% 22 | 103 | 2.87 |
| To ask that my tuition be deferred | 34.26% 37 | 12.96% 14 | 12.04% 13 | 5.56% 6 | 13.89% 15 | 21.30% 23 | 108 | 3.84 |

Q25: Indicate your agreement with each of the following statements about the Registrar's Office.

Answered: 128 Skipped: 100



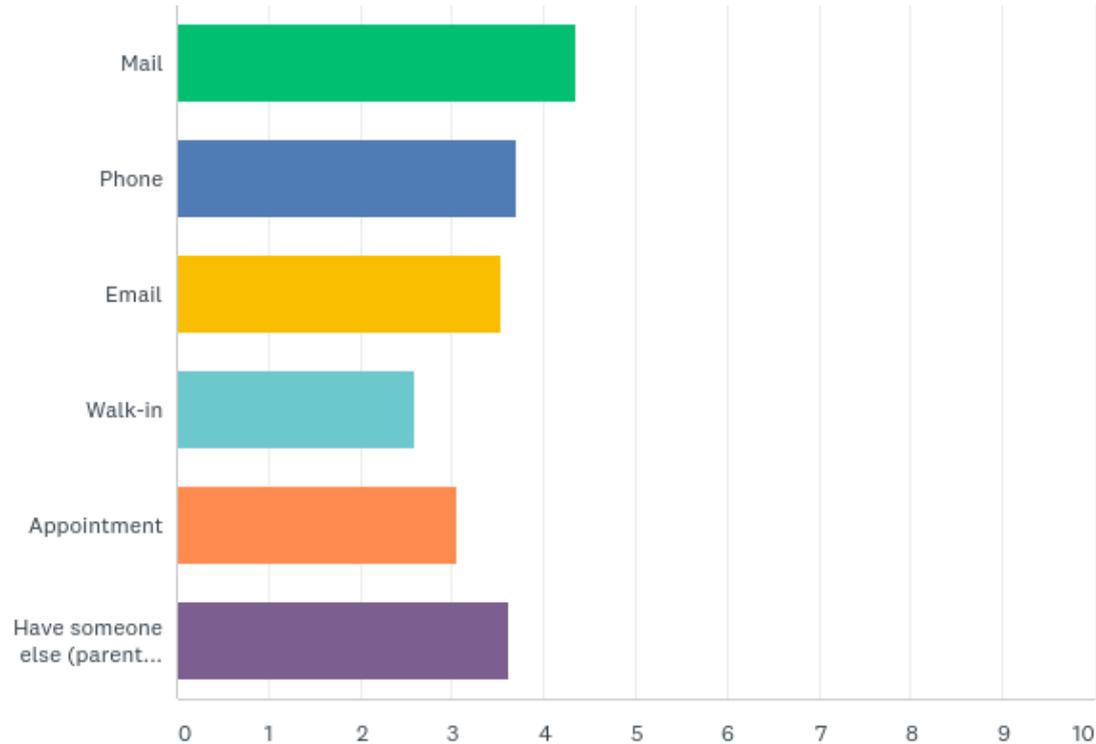
Q25: Indicate your agreement with each of the following statements about the Registrar's Office.

Answered: 128 Skipped: 100

| | STRONGLY AGREE | AGREE | NO OPINION | DISAGREE | STRONGLY DISAGREE | TOTAL |
|---|----------------|--------------|--------------|------------|-------------------|-------|
| The Registrar's Office staff are knowledgeable. | 54.69% 70 | 27.34% 35 | 14.84% 19 | 0.78% 1 | 2.34% 3 | 128 |
| I am served in a reasonable period of time. | 50.00% 64 | 29.69% 38 | 15.63% 20 | 2.34% 3 | 2.34% 3 | 128 |
| The Registrar's Office staff usually satisfy my request during my initial contact. | 51.97% 66 | 28.35% 36 | 15.75% 20 | 1.57% 2 | 2.36% 3 | 127 |
| If my request could not be immediately satisfied, the Registrar's Office staff member provide me with the necessary next steps. | 52.76% 67 | 25.98% 33 | 16.54% 21 | 0.79% 1 | 3.94% 5 | 127 |
| Overall, I was satisfied with the service provided by the Registrar's Office. | 56.25% 72 | 25.00% 32 | 14.84% 19 | 1.56% 2 | 2.34% 3 | 128 |

Q26: Please rank from 1 (least) to 6 (most) the way you prefer to conduct business with the Enrollment Management offices.

Answered: 120 Skipped: 108



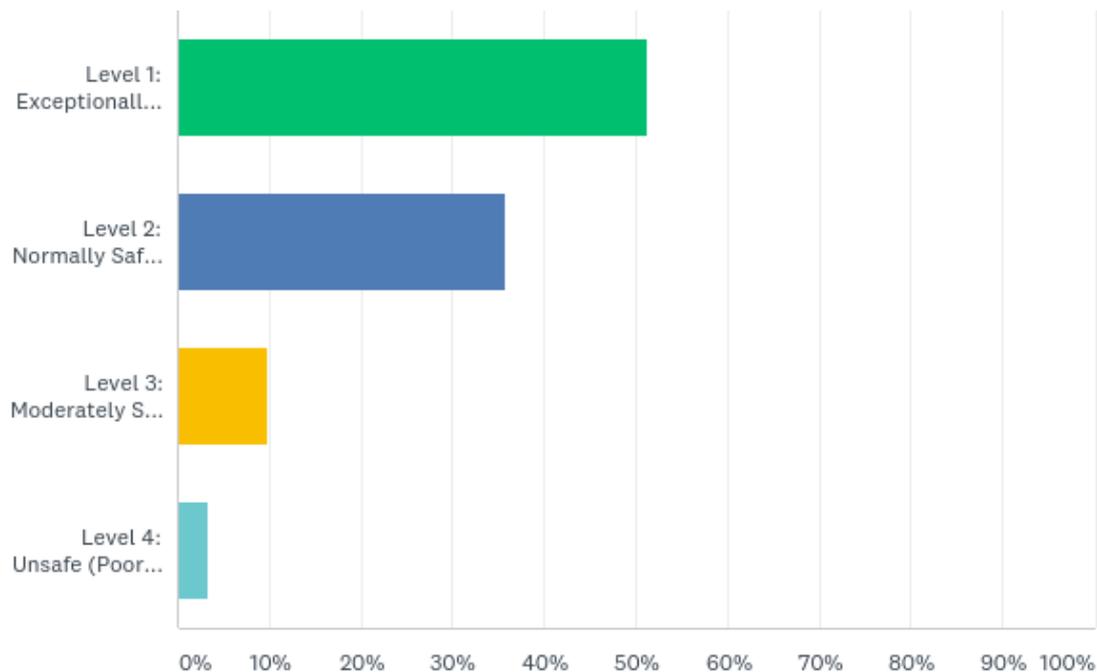
Q26: Please rank from 1 (least) to 6 (most) the way you prefer to conduct business with the Enrollment Management offices.

Answered: 120 Skipped: 108

| | 1 | 2 | 3 | 4 | 5 | 6 | TOTAL | SCORE |
|--|--------------|--------------|--------------|--------------|--------------|--------------|-------|-------|
| Mail | 34.69% 34 | 20.41% 20 | 15.31% 15 | 12.24% 12 | 10.20% 10 | 7.14% 7 | 98 | 4.36 |
| Phone | 10.75% 10 | 20.43% 19 | 25.81% 24 | 22.58% 21 | 12.90% 12 | 7.53% 7 | 93 | 3.71 |
| Email | 9.47% 9 | 24.21% 23 | 16.84% 16 | 21.05% 20 | 15.79% 15 | 12.63% 12 | 95 | 3.53 |
| Walk-in | 6.48% 7 | 4.63% 5 | 17.59% 19 | 18.52% 20 | 18.52% 20 | 34.26% 37 | 108 | 2.59 |
| Appointment | 5.83% 6 | 15.53% 16 | 18.45% 19 | 17.48% 18 | 23.30% 24 | 19.42% 20 | 103 | 3.05 |
| Have someone else (parent, etc.) intervene | 32.73% 36 | 11.82% 13 | 8.18% 9 | 6.36% 7 | 13.64% 15 | 27.27% 30 | 110 | 3.62 |

Q27: Concerning your SAFETY while you are on campus, how would you rate your overall feelings of being safe and secure?

Answered: 123 Skipped: 105



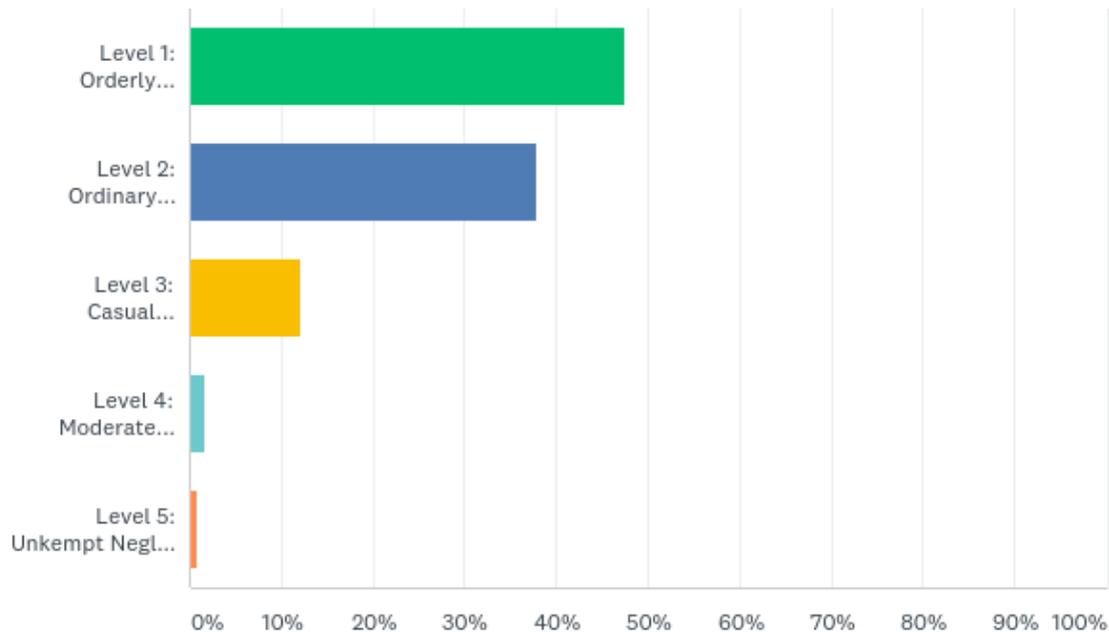
Q27: Concerning your SAFETY while you are on campus, how would you rate your overall feelings of being safe and secure?

Answered: 123 Skipped: 105

| ANSWER CHOICES | RESPONSES | |
|--|-----------|-----|
| Level 1: Exceptionally Safe (Well-lighted facilities and grounds; constant presence of Security personnel; well-designed structures) | 51.22% | 63 |
| Level 2: Normally Safe (Lighted facilities and grounds; presence of Security personnel; adequately designed structures) | 35.77% | 44 |
| Level 3: Moderately Safe (Dimly lit facilities and grounds; little presence of Security personnel; reasonably designed structures) | 9.76% | 12 |
| Level 4: Unsafe (Poorly lit facilities and grounds; no presence of Security personnel; poorly designed structures) | 3.25% | 4 |
| TOTAL | | 123 |

Q28: Concerning the CLEANLINESS of campus facilities, how would you rate the building(s) in which you attend class?

Answered: 124 Skipped: 104



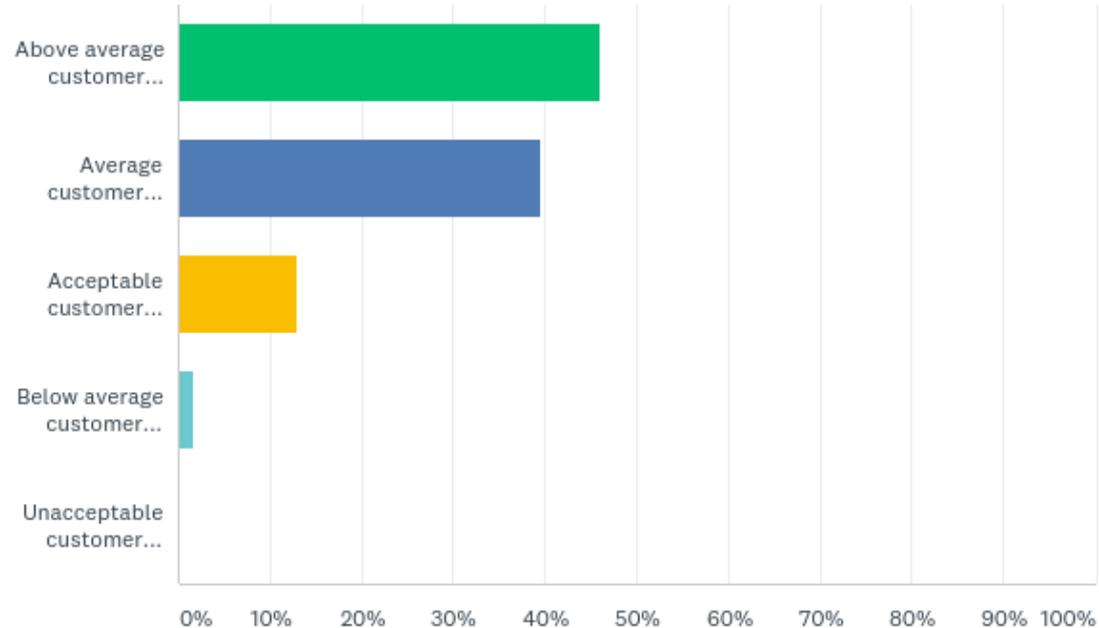
Q28: Concerning the CLEANLINESS of campus facilities, how would you rate the building(s) in which you attend class?

Answered: 124 Skipped: 104

| ANSWER CHOICES | RESPONSES | |
|--|-----------|------------|
| Level 1: Orderly Spotlessness (Surfaces are clean, orderly and dust free in appearance, restrooms are spotless) | 47.58% | 59 |
| Level 2: Ordinary Tidiness (Surfaces have light dust, smudges and fingerprints, but are otherwise orderly and clean, restrooms are above average clean) | 37.90% | 47 |
| Level 3: Casual Inattention (Surfaces have obvious dust, dirt, smudges, and fingerprints, restrooms appear to be clean) | 12.10% | 15 |
| Level 4: Moderate Dirtiness (Surfaces have heavy dust, dirt, smudges, fingerprints, stains and some trash and odors, restrooms show signs of being unclean) | 1.61% | 2 |
| Level 5: Unkempt Neglect (Surfaces have major accumulation of dust, dirt, smudges, fingerprints; excessive trash and odors, unacceptable restroom cleanliness) | 0.81% | 1 |
| TOTAL | | 124 |

Q29: Concerning the Plant Operations Staff (Custodial Services/Landscape-Grounds/Building Maintenance), how would you rate the overall CUSTOMER SERVICE (attentiveness, friendliness, cooperation) of staff members?

Answered: 124 Skipped: 104



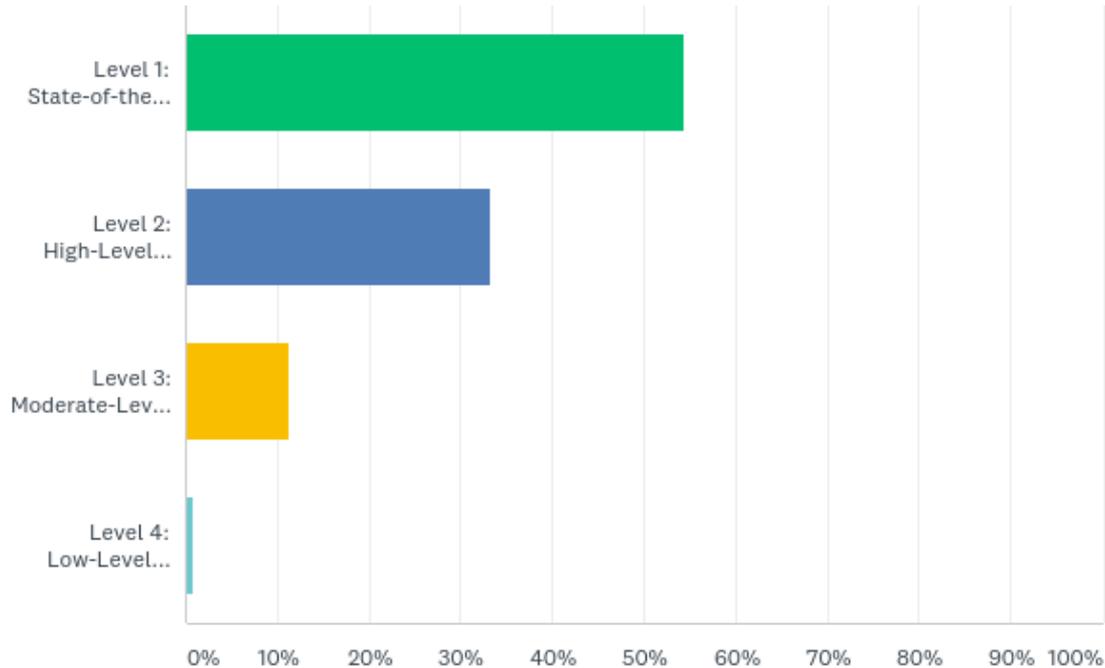
Q29: Concerning the Plant Operations Staff (Custodial Services/Landscape-Grounds/Building Maintenance), how would you rate the overall CUSTOMER SERVICE (attentiveness, friendliness, cooperation) of staff members?

Answered: 124 Skipped: 104

| ANSWER CHOICES | RESPONSES | |
|--------------------------------|-----------|-----|
| Above average customer service | 45.97% | 57 |
| Average customer service | 39.52% | 49 |
| Acceptable customer service | 12.90% | 16 |
| Below average customer service | 1.61% | 2 |
| Unacceptable customer service | 0.00% | 0 |
| TOTAL | | 124 |

Q30: How would you rate the campus based on the APPEARANCE AND UPKEEP of campus grounds?

Answered: 123 Skipped: 105



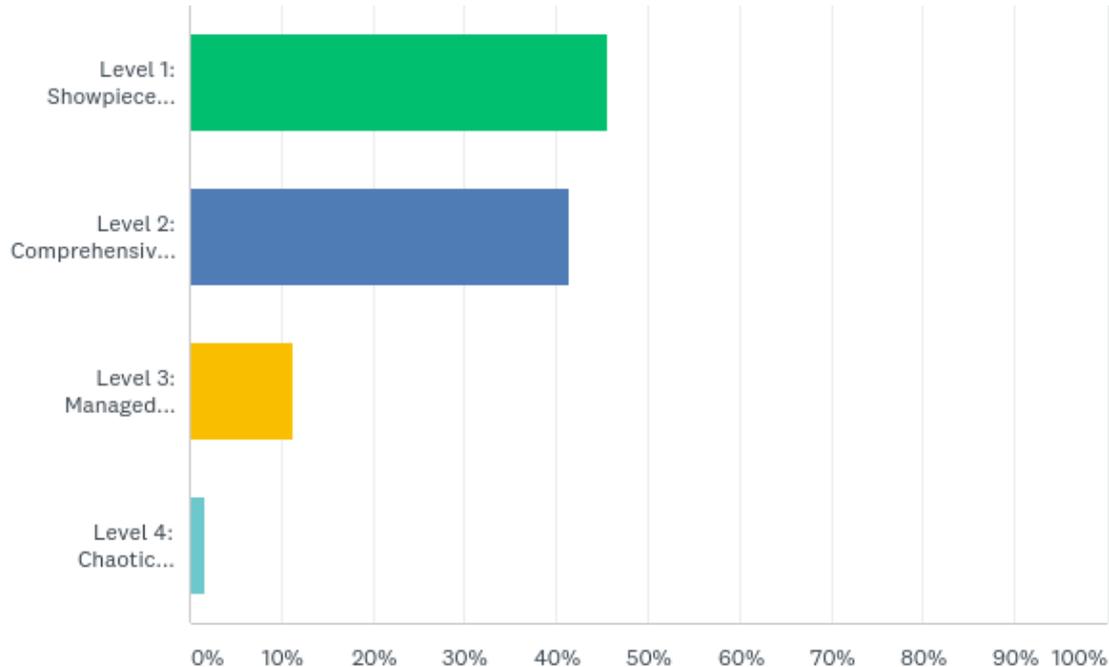
Q30: How would you rate the campus based on the APPEARANCE AND UPKEEP of campus grounds?

Answered: 123 Skipped: 105

| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Level 1: State-of-the-Art Maintenance (Grasses are mowed consistently, lawns are manicured, no trash accumulation on grounds or in parking lots, no visible weeds in established bedding areas) | 54.47% | 67 |
| Level 2: High-Level Maintenance (Grasses are mowed as necessary, lawns are nearly manicured, very little trash accumulation on grounds and in parking lots, minor visibility of weeds in established bedding areas) | 33.33% | 41 |
| Level 3: Moderate-Level Maintenance (Grasses are inconsistently mowed, lawns are not manicured, visible trash accumulation on grounds and in parking lots, many weeds in established bedding areas) | 11.38% | 14 |
| Level 4: Low-Level Maintenance (Little grass mowing, no manicured lawn, much trash accumulation on grounds and in parking lots, and overgrown bedding areas) | 0.81% | 1 |
| TOTAL | | 123 |

Q31: How would you rate the facilities based on the APPEARANCE AND UPKEEP of campus buildings?

Answered: 123 Skipped: 105



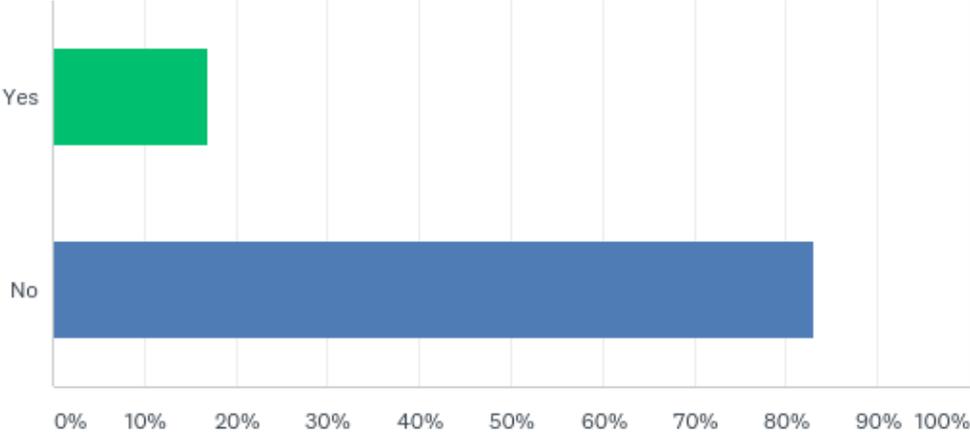
Q31: How would you rate the facilities based on the APPEARANCE AND UPKEEP of campus buildings?

Answered: 123 Skipped: 105

| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Level 1: Showpiece Facilities (Modern, state of the art that provide an aesthetically pleasing learning environment) | 45.53% | 56 |
| Level 2: Comprehensive Facilities (Well-kept, mostly modern and up-to-date that provide a somewhat aesthetically pleasing learning environment) | 41.46% | 51 |
| Level 3: Managed Facilities (Maintained and functional, but out dated with very minimal aesthetic features that provide an adequate learning environment) | 11.38% | 14 |
| Level 4: Chaotic Facilities (Poorly maintained but functional that have little to no aesthetical features; unacceptable learning environment) | 1.63% | 2 |
| TOTAL | | 123 |

Q32: Have you used counseling and/or disability services at EGSC?

Answered: 124 Skipped: 104



Q32: Have you used counseling and/or disability services at EGSC?

Answered: 124 Skipped: 104

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 16.94% | 21 |
| No | 83.06% | 103 |
| TOTAL | | 124 |

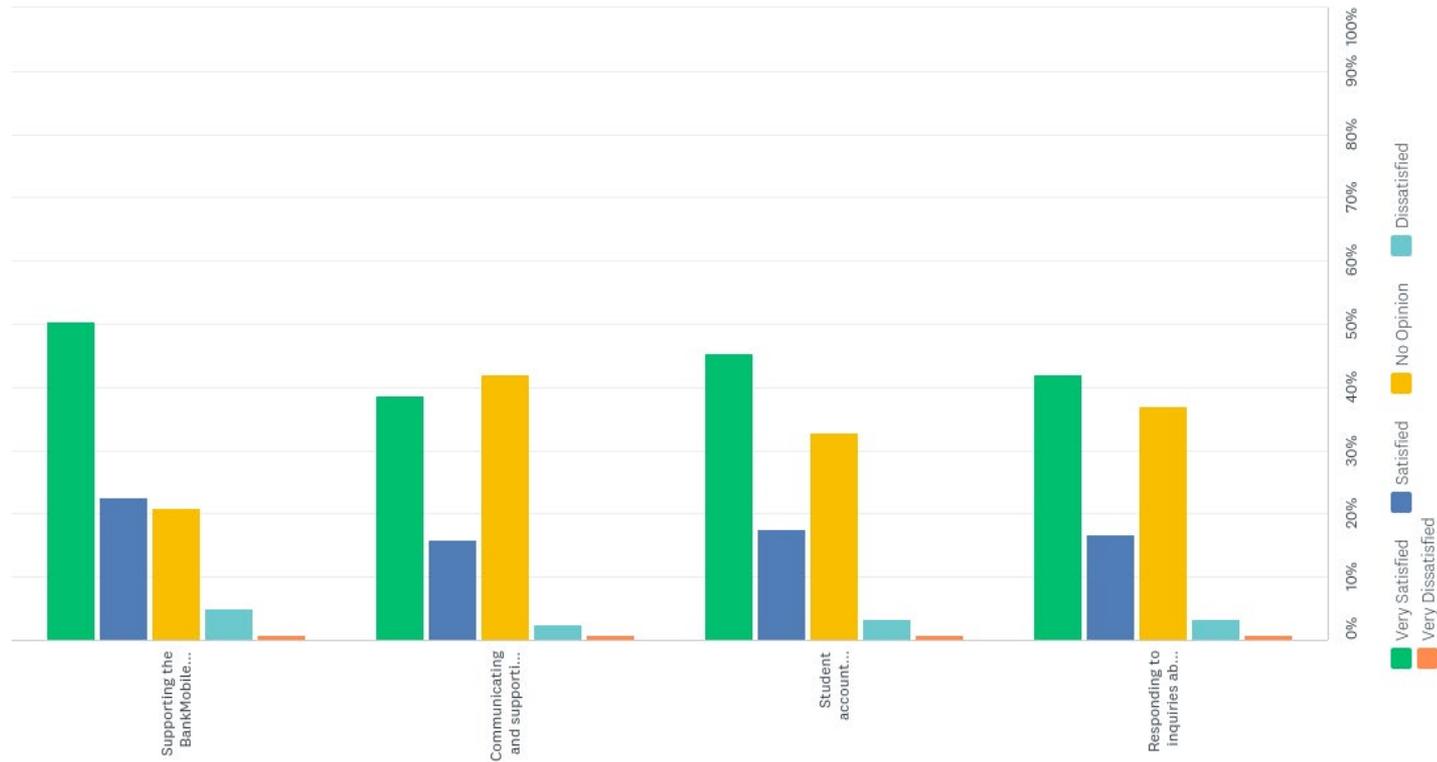
Q33: Indicate the extent to which you agree with each of the following statements about counseling and disability services.

Answered: 21 Skipped: 207

| | STRONGLY AGREE | AGREE | NO OPINION | DISAGREE | STRONGLY DISAGREE | TOTAL | WEIGHTED AVERAGE |
|--|----------------|-------------|-------------|------------|-------------------|-------|------------------|
| I was able to get an appointment in a reasonable amount of time. | 66.67% 14 | 23.81% 5 | 4.76% 1 | 0.00% 0 | 4.76% 1 | 21 | 1.52 |
| I believe that my counselor will keep my information confidential. | 66.67% 14 | 19.05% 4 | 14.29% 3 | 0.00% 0 | 0.00% 0 | 21 | 1.48 |
| I felt better after talking to my counselor. | 57.14% 12 | 19.05% 4 | 23.81% 5 | 0.00% 0 | 0.00% 0 | 21 | 1.67 |
| Counseling helped improve my academic performance. | 55.00% 11 | 15.00% 3 | 25.00% 5 | 0.00% 0 | 5.00% 1 | 20 | 1.85 |
| I would seek counseling services in the future if needed. | 71.43% 15 | 19.05% 4 | 9.52% 2 | 0.00% 0 | 0.00% 0 | 21 | 1.38 |
| I would refer a friend or roommate to the counseling center. | 66.67% 14 | 23.81% 5 | 9.52% 2 | 0.00% 0 | 0.00% 0 | 21 | 1.43 |

Q34: How satisfied are you with the overall customer service provided by the Business Office when using the following applications and services?

Answered: 119 Skipped: 109



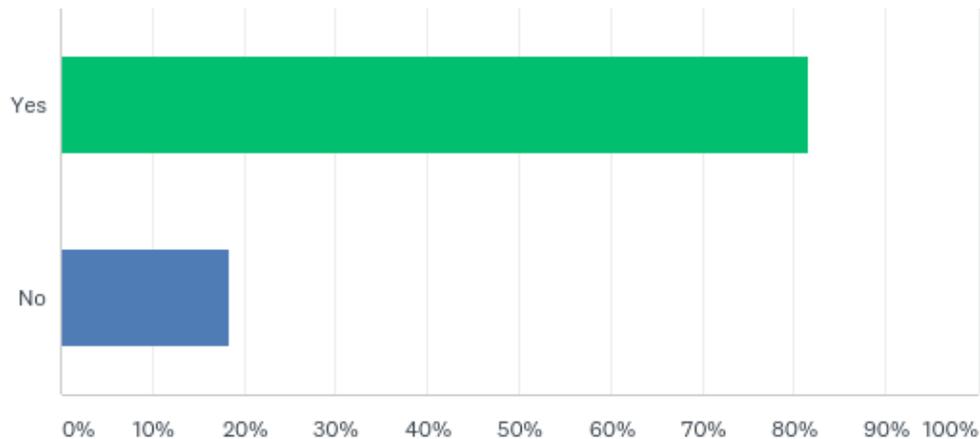
Q34: How satisfied are you with the overall customer service provided by the Business Office when using the following applications and services?

Answered: 119 Skipped: 109

| | VERY SATISFIED | SATISFIED | NO OPINION | DISSATISFIED | VERY DISSATISFIED | TOTAL | WEIGHTED AVERAGE |
|---|----------------|--------------|--------------|--------------|-------------------|-------|------------------|
| Supporting the BankMobile application for refunds | 50.42% 60 | 22.69% 27 | 21.01% 25 | 5.04% 6 | 0.84% 1 | 119 | 1.83 |
| Communicating and supporting the NelNet Payment Plan | 38.66% 46 | 15.97% 19 | 42.02% 50 | 2.52% 3 | 0.84% 1 | 119 | 2.11 |
| Student account invoicing and responding to related inquiries | 45.38% 54 | 17.65% 21 | 32.77% 39 | 3.36% 4 | 0.84% 1 | 119 | 1.97 |
| Responding to inquiries about the institution's Meal Plan(s)? | 42.02% 50 | 16.81% 20 | 36.97% 44 | 3.36% 4 | 0.84% 1 | 119 | 2.04 |

Q35: Have you gone to the College Café, Common Grounds Coffee Shop and/or the Richard L Brown Cafeteria?

Answered: 119 Skipped: 109



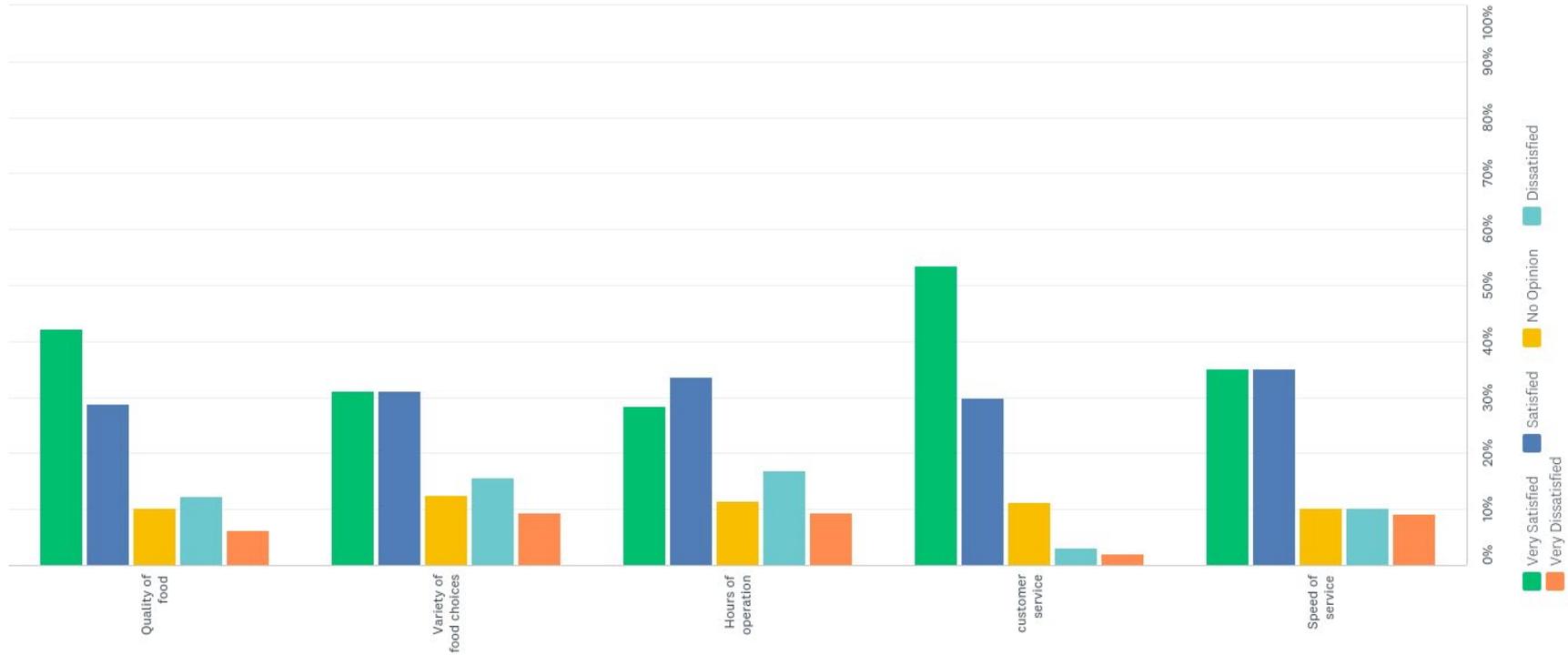
Q35: Have you gone to the College Café, Common Grounds Coffee Shop and/or the Richard L Brown Cafeteria?

Answered: 119 Skipped: 109

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 81.51% | 97 |
| No | 18.49% | 22 |
| TOTAL | | 119 |

Q36: Indicate your satisfaction with the following aspects of EGSC food services

Answered: 97 Skipped: 131



Q36: Indicate your satisfaction with the following aspects of EGSC food services

Answered: 97 Skipped: 131

| | VERY SATISFIED | SATISFIED | NO OPINION | DISSATISFIED | VERY DISSATISFIED | TOTAL | WEIGHTED AVERAGE |
|-------------------------|----------------|--------------|--------------|--------------|-------------------|-------|------------------|
| Quality of food | 42.27% 41 | 28.87% 28 | 10.31% 10 | 12.37% 12 | 6.19% 6 | 97 | 2.11 |
| Variety of food choices | 31.25% 30 | 31.25% 30 | 12.50% 12 | 15.63% 15 | 9.38% 9 | 96 | 2.41 |
| Hours of operation | 28.42% 27 | 33.68% 32 | 11.58% 11 | 16.84% 16 | 9.47% 9 | 95 | 2.45 |
| customer service | 53.61% 52 | 29.90% 29 | 11.34% 11 | 3.09% 3 | 2.06% 2 | 97 | 1.70 |
| Speed of service | 35.05% 34 | 35.05% 34 | 10.31% 10 | 10.31% 10 | 9.28% 9 | 97 | 2.24 |

Q37: How can EGSC's food services be improved? (1 of 5)

| Respondents | Responses |
|-------------|--|
| 1 | More options regarding menu choices especially desserts. |
| 2 | its pretty good now |
| 3 | Maybe adding more things to the menu? |
| 4 | EGSC's food services could be improved by closing the dinner time period at 8 p.m. because lunch is at 11 am to 2 pm, so I think that dinner should be 3 hours long (5 pm to 8 pm) just like how lunch is 3 hours long |
| 5 | N/A |
| 6 | better seasoned ,Dinner on Friday (lunch on Saturday) |
| 7 | Ms. Claire is an absolute angel. Ms. Ruth also is a top favorite of mine. Some days the food in the cafeteria is good, other days it's nowhere near good. It's kind of hit or miss situation while about 65% of the time being a miss. |
| 8 | It takes way too long waiting for food at the cafe window. I would be more willing to go there between classes if I knew I would get my food on time. So, some faster service would be great. |
| 9 | Having more people cooking in the college cafe. |
| 10 | Have the EGSC students do a survey each week of what they would like to have |
| 11 | They Don't Need Too. |
| 12 | food need to be season more |
| 13 | More food choices for the cafe and longer hours |
| 14 | 1. Having more help in the kitchen so the order won't take to long to do and the customer won't be upset. 2. Try more of a variety of different foods in the Cafe and the cafeteria. |
| 15 | Hire a few more workers so it doesn't take forever to get your food, especially when it is busy. |
| 16 | have different foods to offer |

Q37: How can EGSC's food services be improved? (2 of 5)

| Respondents | Responses |
|-------------|--|
| 17 | By getting more employees |
| 18 | There is nothing to be improved. |
| 19 | more food recipes |
| 20 | They have excellent service. |
| 21 | Better pizza dough and pizza sauce |
| 22 | More people should work so it'll be a fast service. |
| 23 | More seafood and more food choices. Cleaner silverware, trendy choices like the banana pudding. Now everyone loves that! |
| 24 | better food and variety |
| 25 | Great |
| 26 | Bring better food have it open for longer hours |
| 27 | Do different types of chicken on Wednesday not the same food every Wednesday or atleast sides. Better shrimp like popcorn shrimp would be nice. More sweets. |
| 28 | EGSC food services can be improved by having more variety's with food like hot wing, more fresh fruits etc. also the hours of operation needs later time or a late night shack in which students can spend their bobcat bucks. |
| 29 | they should ask us what we want for that week |
| 30 | Stay open maybe a little longer |
| 31 | Add more food options and more staff members |
| 32 | Improved cooking techniques in the cafeteria. I know the food could be better because other colleges cafeteria food taste better. |
| 33 | More Variety, Healthier Options, Accessible Hours, |

Q37: How can EGSC's food services be improved? (3 of 5)

| Respondents | Responses |
|-------------|--|
| 34 | Having more food choices. |
| 35 | Maybe putting a chick fil a Wendy's or something in the cafe and then making food we actually would eat not having cold hard pizza maybe ordering pizza in that we may have to pay for with our cards |
| 36 | The food would be better if we had more choices. They have the same food every week. |
| 37 | Add Ice cream |
| 38 | The food has improved since last year. Keep going in that direction. |
| 39 | better and more food choices |
| 40 | Giving students more options, especially those with food allergies and other diets (vegetarian, vegan) would really go the extra mile and attract a new variety of students to campus. |
| 41 | More options. |
| 42 | Open the food services a bit longer. |
| 43 | Pick up the pace!! Cafe takes entirely toooooo long with the food and the dining hall food needs better quality and more variety because it be nasty most of the time I think some students need dining on weekends |
| 44 | Cafe is slow |
| 45 | make pizza faster |
| 46 | The food in the Cafe can be much better. |
| 47 | I wish the cafe in the rotunda had more food options. |

Q37: How can EGSC's food services be improved? (4 of 5)

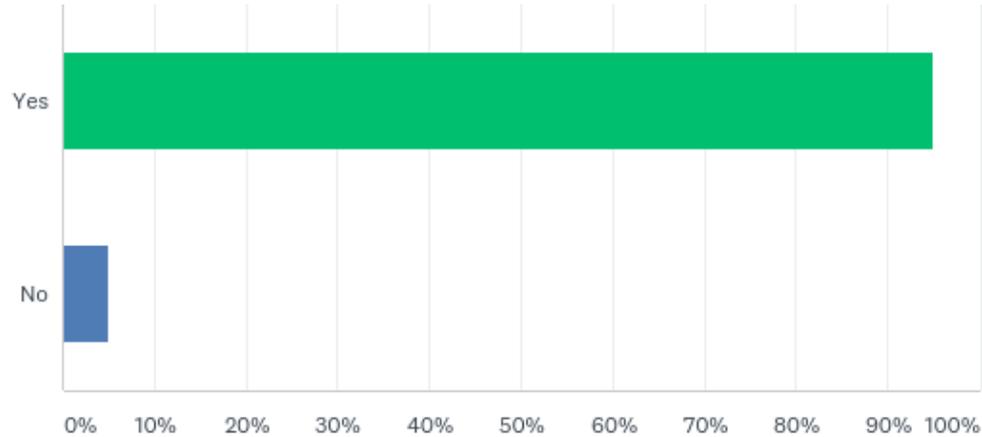
| Respondents | Responses |
|-------------|---|
| 48 | More options and provide food for students on weekend. Also give the option of more than 9 meal a week compared to the cost of tuition |
| 49 | More options! Add some healthy food too please |
| 50 | Longer hours and take-out plates |
| 51 | bigger cookies |
| 52 | cooked a little longer having more options and having different things |
| 53 | |
| 54 | Allow the cafe to be open on the weekends for breakfast for students who do not have access to a vehicle or students who don't have money for groceries |
| 55 | Better food then throwing for together. |
| 56 | It is really good |
| 57 | No Comment |
| 58 | The staff is very friendly, and to me, that is the most important aspect of EGSC's food services. Therefore there are really no improvements needed at this time. |
| 59 | More selections but love that the coffee shop has added new items!! |
| 60 | There should be more food choices because some people don't eat beef or pork. The hours should also be extended. |

Q37: How can EGSC's food services be improved? (5 of 5)

| Respondents | Responses |
|-------------|---|
| 61 | Provide different food options instead of the same food every week. |
| 62 | Need more on the salad bar. need to speed up the line but other than that its pretty ok |
| 63 | EGSC food services can be improved by having more staff and different food choices More options for on the go (having the special available to go). |
| 64 | Having branded options, maybe a pizza hut kiosk |
| 65 | It could be improved by extending their hours a little. |
| 66 | Faster and have better hours. |
| 67 | I don't visit the cafeteria and cafe' much, but when I do, I am very pleased with the food and service. I don't see why there should be any improvisions. |
| 68 | the coffee shop should be open more. |
| 69 | Can be a little faster |
| 70 | More choices; better service speed |

Q38: Have you been advised by a faculty or professional academic advisor prior to registering for classes?

Answered: 119 Skipped: 109



Q38: Have you been advised by a faculty or professional academic advisor prior to registering for classes?

Answered: 119 Skipped: 109

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 94.96% | 113 |
| No | 5.04% | 6 |
| TOTAL | | 119 |

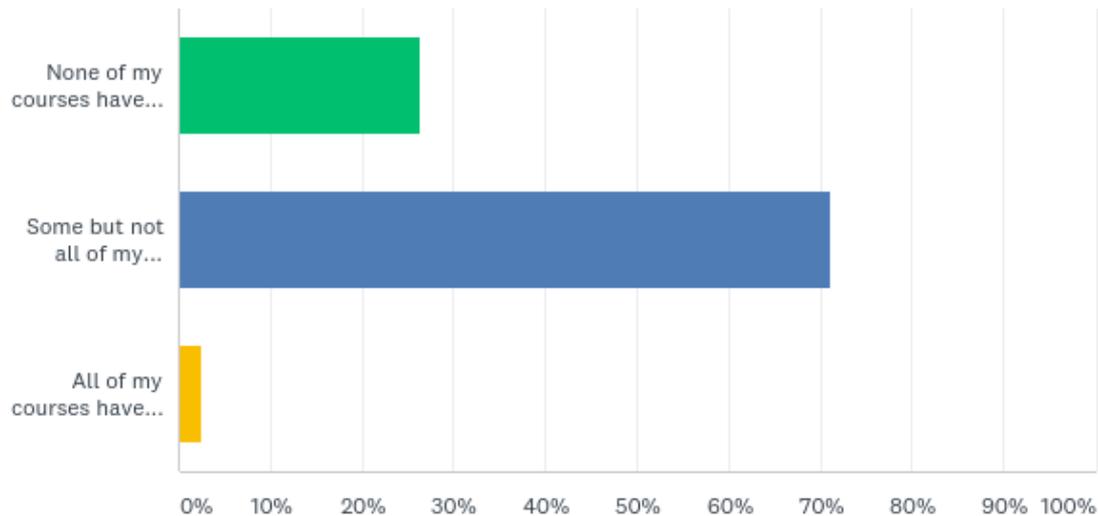
Q39: Indicate the extent to which you agree with each of the following statements about academic advisement.

Answered: 111 Skipped: 117

| | STRONGLY AGREE | AGREE | NO OPINION | DISAGREE | STRONGLY DISAGREE | TOTAL | WEIGHTED AVERAGE |
|---|----------------|--------------|-------------|------------|-------------------|-------|------------------|
| My advisor provides accurate assistance in selecting appropriate courses. | 64.86% 72 | 22.52% 25 | 4.50% 5 | 5.41% 6 | 2.70% 3 | 111 | 1.59 |
| My advisor is knowledgeable about academic and graduation requirements. | 65.77% 73 | 22.52% 25 | 6.31% 7 | 3.60% 4 | 1.80% 2 | 111 | 1.53 |
| If my advisor does not know the answer to one of my questions, he/she makes the effort to connect me to someone who does. | 65.77% 73 | 22.52% 25 | 5.41% 6 | 2.70% 3 | 3.60% 4 | 111 | 1.56 |
| My academic advisor has provided appropriate referrals for exploring alternative majors and/or minors. | 63.96% 71 | 20.72% 23 | 8.11% 9 | 3.60% 4 | 3.60% 4 | 111 | 1.62 |
| My academic advisor is knowledgeable about careers that apply to my major. | 64.86% 72 | 21.62% 24 | 9.01% 10 | 2.70% 3 | 1.80% 2 | 111 | 1.55 |
| I would recommend my academic advisor to other students. | 66.67% 74 | 18.02% 20 | 9.01% 10 | 2.70% 3 | 3.60% 4 | 111 | 1.59 |

Q40: In the past 12 months, have you taken any courses at East Georgia State College that were completely online?

Answered: 118 Skipped: 110



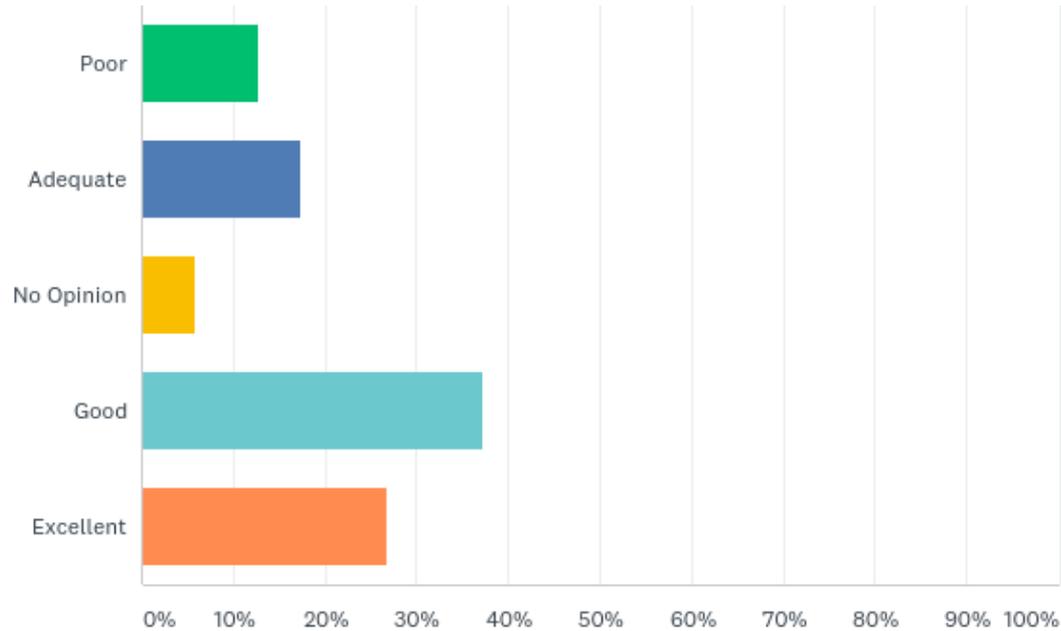
Q40: In the past 12 months, have you taken any courses at East Georgia State College that were completely online?

Answered: 118 Skipped: 110

| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| None of my courses have been completely online. | 26.27% | 31 |
| Some but not all of my courses have been completely online. | 71.19% | 84 |
| All of my courses have been completely online. | 2.54% | 3 |
| TOTAL | | 118 |

Q41: Describe your overall experience with completely online course(s).

Answered: 86 Skipped: 142



Q41: Describe your overall experience with completely online course(s).

Answered: 86 Skipped: 142

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----------|
| Poor | 12.79% | 11 |
| Adequate | 17.44% | 15 |
| No Opinion | 5.81% | 5 |
| Good | 37.21% | 32 |
| Excellent | 26.74% | 23 |
| TOTAL | | 86 |

Q42: What is ONE thing you would like your instructors at EGSC to do with technology to enhance your academic success? (1 of 4)

| Respondents | Responses |
|-------------|---|
| 1 | they are good now |
| 2 | post in class notes online |
| 3 | nothing its okay. |
| 4 | I think that instructors should use technology to use visual aids for the students to enhance their academic success |
| 5 | I'm happy with everything. |
| 6 | Give suggestions of how to study for the class. |
| 7 | Online groups, and uploading more helpful class material |
| 8 | The instructors do a decent job of instructing and advising their students of what to do, I just find ways to not do well in my online classes. |
| 9 | I honestly can't think of anything because in my opinion they do all they can. |
| 10 | They should all post the notes on d2l |
| 11 | using tabelets |
| 12 | Try to improve D2L that way you can receive tutoring from your instructor while at home and working on an assignment |
| 13 | Post more power points/videos and less busy work for online classes. Also, take more advantage of things like Quizlet Live or Kahoots. Students like it when learning is fun/competitive. |
| 14 | to use it more |
| 15 | N/A |

Q42: What is ONE thing you would like your instructors at EGSC to do with technology to enhance your academic success? (2 of 4)

| Respondents | Responses |
|-------------|--|
| 16 | know how to use it themselves |
| 17 | Nothing! |
| 18 | More organized on d2l. Some professors just throw all kinds of things up there and I'm left sifting through old useless files to find the correct one. |
| 19 | Record more audio or visual videos to better understand material given electronically |
| 20 | less work and more videos |
| 21 | Interact more |
| 22 | I would suggest having more discussions about interesting topics on the discussion boards. |
| 23 | Everything is great no complaints. |
| 24 | Just to be in contact more with the instructor |
| 25 | More interactive because students use technology more and more each day |
| 26 | Since the future is technology, I wish it was more incorporated within each class. |
| 27 | Email me. |
| 28 | Not give assignments back to back it's hard to teach ourselves |
| 29 | Make class more interactive instead of just a lecture. |
| 30 | Communicate more |

Q42: What is ONE thing you would like your instructors at EGSC to do with technology to enhance your academic success? (3 of 4)

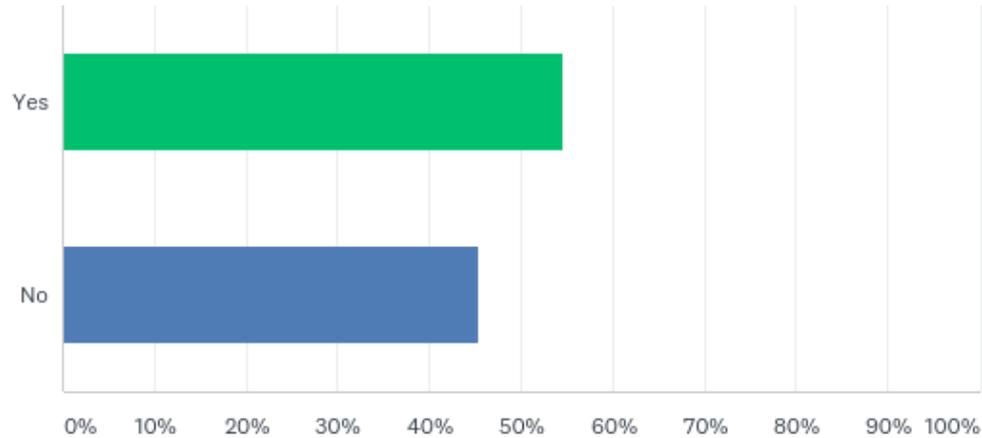
| Respondents | Responses |
|-------------|--|
| 31 | Set appointments with students in their online classes at least twice a semester. |
| 32 | I would like for my homework to be turned in online to enhance my academic success. |
| 33 | idk |
| 34 | Google classroom is a great resource, so are many group messaging apps to help connect students (especially those who are completely online) to other students in the same courses having the same struggles. |
| 35 | I wish he can post a video of the lecture in details. |
| 36 | I would tell my instructors to reply our email on time because some instructors who are part time don't come to college it destroy our grades and they wont even allow to do anything. like about grades. First of all some instructors don't reply on time and they tell us that we fail our assignment or courses. |
| 37 | I'm a visual learner, and a lot of the lectures in one of my online classes was recorded speaking. I'd have professors use descriptions of the lecture, notes and pictures if possible. |
| 38 | Thorough instruction |
| 39 | Less cluttered with information. Rely to heavily on tech. |
| 40 | More communication |
| 41 | N/A |
| 42 | To stop using ProctorU |
| 43 | n/a |
| 44 | Like have a session once of twice a week for an hour or two so that the students can meet up with the professor if they need too. |
| 45 | I do not like ProctorU and it does not work well for students with test anxiety (like myself!). Please give students the option to take the exam on campus or use D2L to take exams online. |

Q42: What is ONE thing you would like your instructors at EGSC to do with technology to enhance your academic success? (4 of 4)

| Respondents | Responses |
|-------------|---|
| 46 | Less lengthy projects and better review |
| 47 | n/a |
| 48 | Nothing |
| 49 | I would the professors at EGSC to utilize D2L more. The professors that do really impact the learning process and my grades. |
| 50 | One thing instructors could do to enhance academic success with technology is email students to ask if they fully understand the course at a certain time, and if the student does not then offer a certain time they could come to get one-on-one. |
| 51 | There has been some classes in the past few semesters that have required the purchase of online programs which cost over \$100+ and have not used them at all. We students have felt that this is OUR money that has been thrown away. If you are not going to use the programs to help benefit the class, then why add to our expense. |
| 52 | I honestly don't know. Answer questions in a timely manner. |
| 53 | Have mandatory class conference calls. Have the option of driving or taking test proctored. |
| 54 | The projectors in some of the classes need to be replaced/fixd |
| 55 | Be more organized. |
| 56 | I am an interactive learner, therefore I would love my instructors to use interactive learning tools online. |
| 57 | Use the check list option on D2L, it keeps me organized. |
| 58 | I'm not a fan of a lot of use of technology. I enjoy face-to-face interaction. I only took online classes because they were all that I could fit in my schedule. |

Q43: Have you used tutoring services at EGSC?

Answered: 117 Skipped: 111



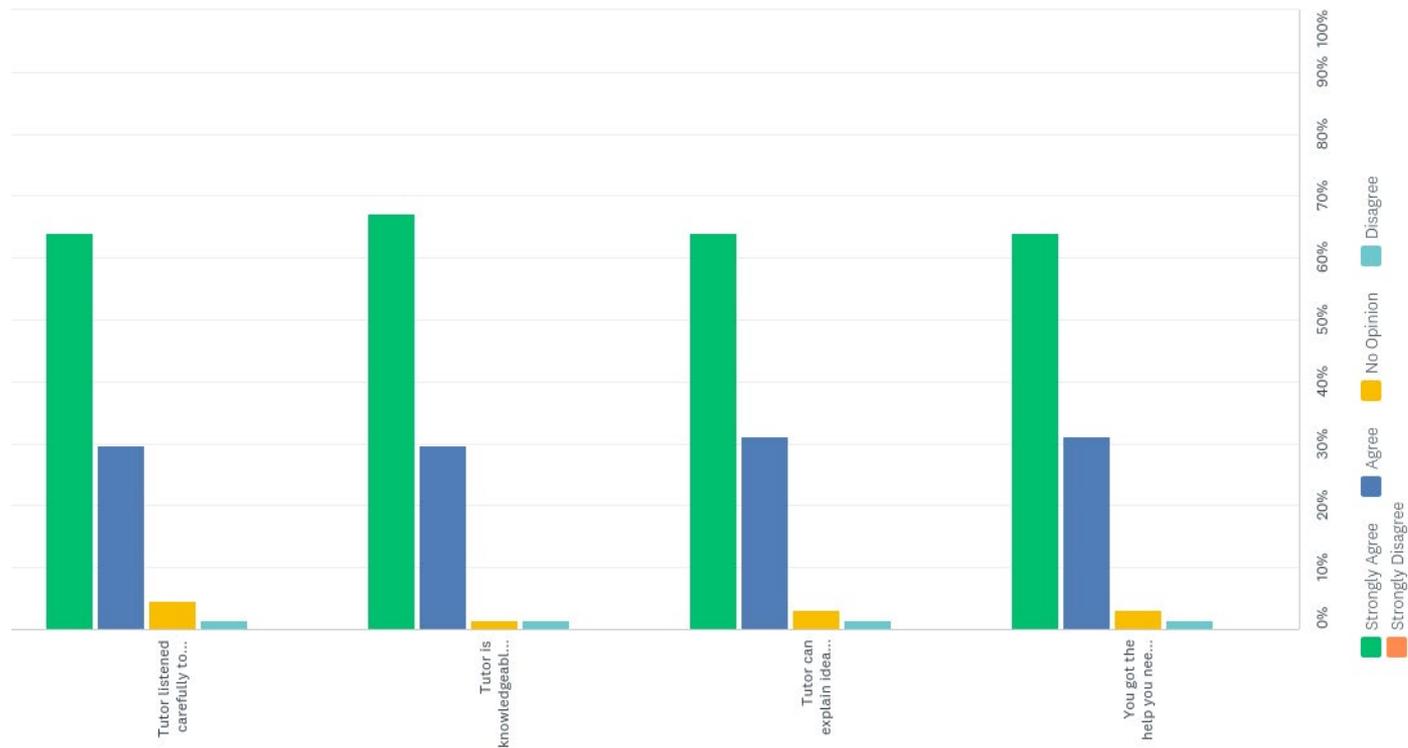
Q43: Have you used tutoring services at EGSC?

Answered: 117 Skipped: 111

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 54.70% | 64 |
| No | 45.30% | 53 |
| TOTAL | | 117 |

Q44: Indicate the extent to which you agree with each of the following statements about tutoring services.

Answered: 64 Skipped: 164



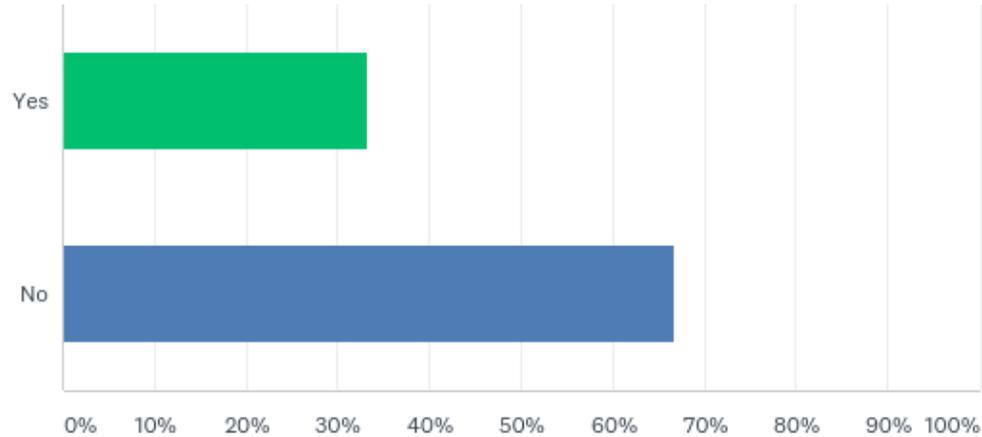
Q44: Indicate the extent to which you agree with each of the following statements about tutoring services.

Answered: 64 Skipped: 164

| | STRONGLY AGREE | AGREE | NO OPINION | DISAGREE | STRONGLY DISAGREE | TOTAL | WEIGHTED AVERAGE |
|--|----------------|--------------|------------|------------|-------------------|-------|------------------|
| Tutor listened carefully to what you said. | 64.06% 41 | 29.69% 19 | 4.69% 3 | 1.56% 1 | 0.00% 0 | 64 | 1.44 |
| Tutor is knowledgeable about subject/material. | 67.19% 43 | 29.69% 19 | 1.56% 1 | 1.56% 1 | 0.00% 0 | 64 | 1.38 |
| Tutor can explain ideas and concepts clearly for your understanding. | 64.06% 41 | 31.25% 20 | 3.13% 2 | 1.56% 1 | 0.00% 0 | 64 | 1.42 |
| You got the help you need from your tutoring sessions. | 64.06% 41 | 31.25% 20 | 3.13% 2 | 1.56% 1 | 0.00% 0 | 64 | 1.42 |

Q45: Have you used test proctoring (not ProctorU) services provided by EGSC?

Answered: 117 Skipped: 111



Q45: Have you used test proctoring (not ProctorU) services provided by EGSC?

Answered: 117 Skipped: 111

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 33.33% | 39 |
| No | 66.67% | 78 |
| TOTAL | | 117 |

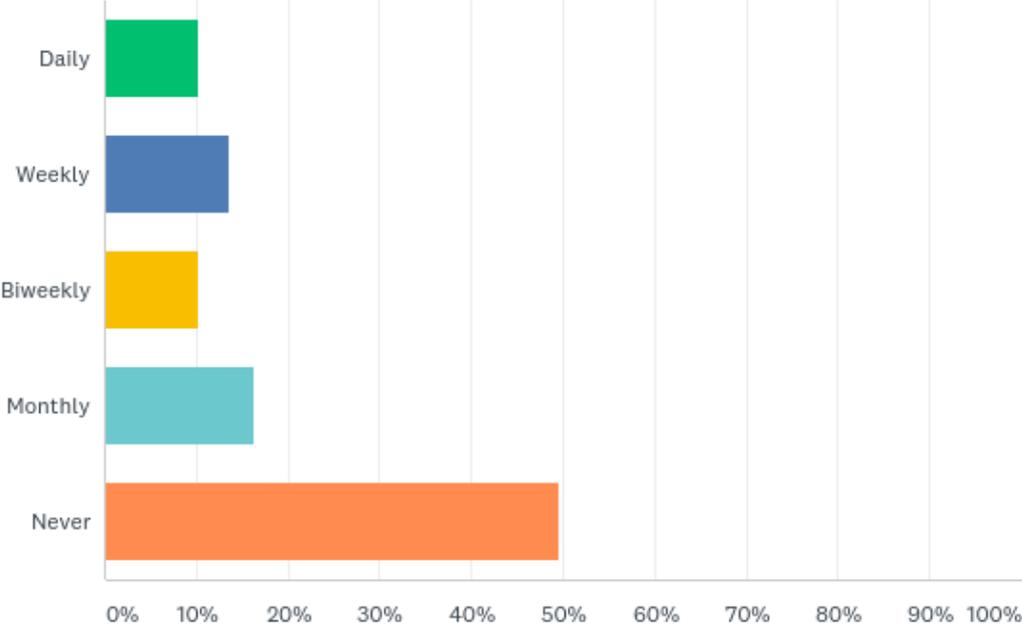
Q46: Indicate the extent to which you agree with each of the following statements about test proctoring services.

Answered: 38 Skipped: 190

| | STRONGLY AGREE | AGREE | NO OPINION | DISAGREE | STRONGLY DISAGREE | TOTAL | WEIGHTED AVERAGE |
|---|----------------|--------------|-------------|------------|-------------------|-------|------------------|
| The testing center provides a secure and comfortable space to take proctored exams. | 55.26% 21 | 28.95% 11 | 13.16% 5 | 0.00% 0 | 2.63% 1 | 38 | 1.66 |
| I received accurate directions of where to take my test. | 52.63% 20 | 34.21% 13 | 13.16% 5 | 0.00% 0 | 0.00% 0 | 38 | 1.61 |
| The testing staff is knowledgeable and helpful. | 52.63% 20 | 31.58% 12 | 13.16% 5 | 2.63% 1 | 0.00% 0 | 38 | 1.66 |
| The exam policies were accurately explained by the testing staff. | 52.63% 20 | 34.21% 13 | 13.16% 5 | 0.00% 0 | 0.00% 0 | 38 | 1.61 |
| Testing times meet my needs. | 55.26% 21 | 28.95% 11 | 13.16% 5 | 2.63% 1 | 0.00% 0 | 38 | 1.63 |
| Overall, I am satisfied with the testing services I received. | 55.26% 21 | 28.95% 11 | 13.16% 5 | 2.63% 1 | 0.00% 0 | 38 | 1.63 |

Q47: How often do you access the library online?

Answered: 117 Skipped: 111



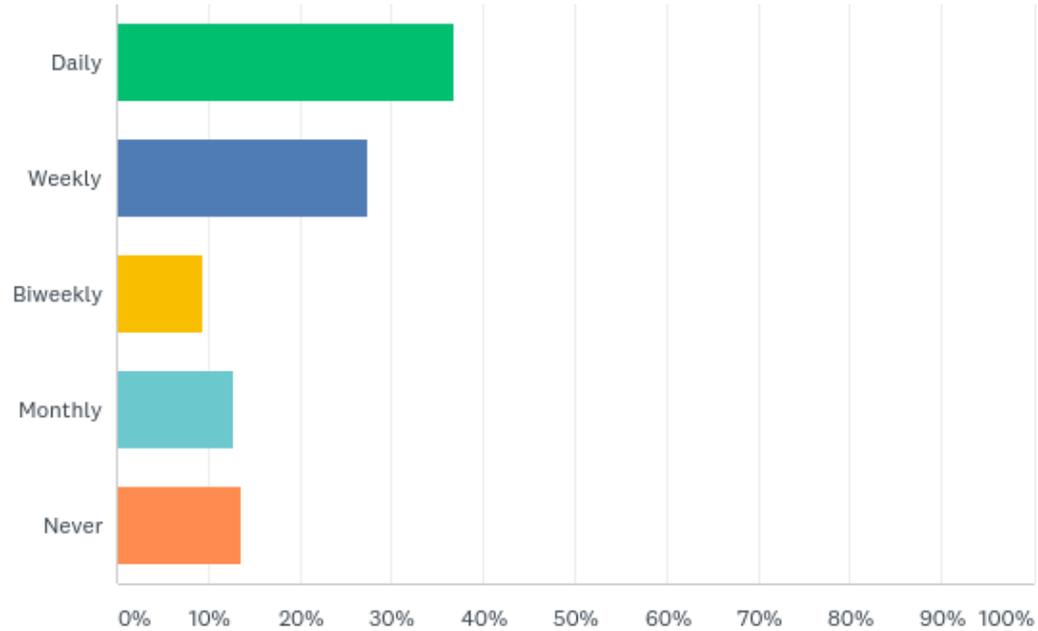
Q47: How often do you access the library online?

Answered: 117 Skipped: 111

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| Daily | 10.26% | 12 |
| Weekly | 13.68% | 16 |
| Biweekly | 10.26% | 12 |
| Monthly | 16.24% | 19 |
| Never | 49.57% | 58 |
| TOTAL | | 117 |

Q48: How often do you come to the library?

Answered: 117 Skipped: 111



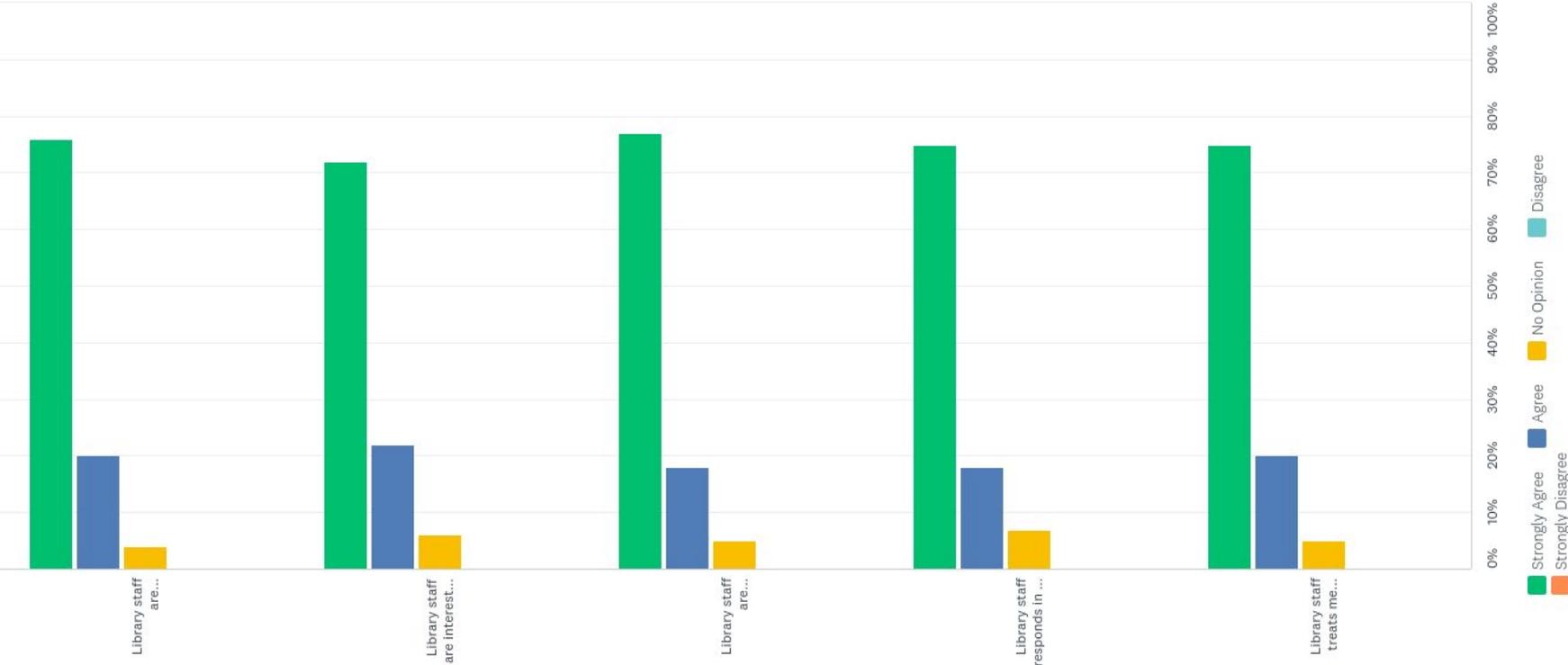
Q48: How often do you come to the library?

Answered: 117 Skipped: 111

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| Daily | 36.75% | 43 |
| Weekly | 27.35% | 32 |
| Biweekly | 9.40% | 11 |
| Monthly | 12.82% | 15 |
| Never | 13.68% | 16 |
| TOTAL | | 117 |

Q49: Indicate your agreement with each of the following aspects of customer service provided by the library staff.

Answered: 100 Skipped: 128



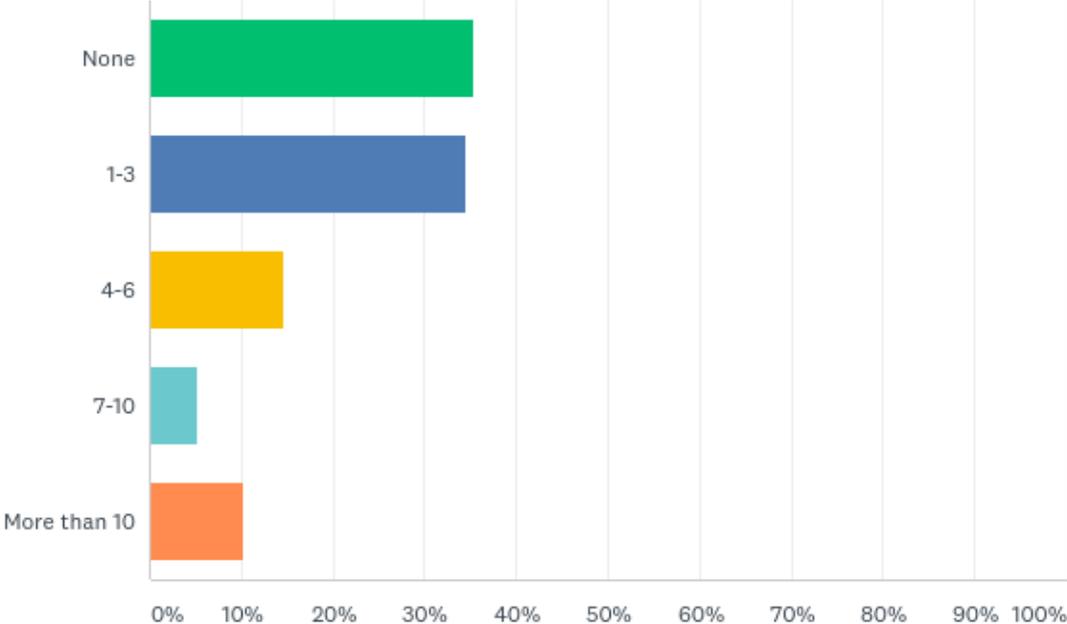
Q49: Indicate your agreement with each of the following aspects of customer service provided by the library staff.

Answered: 100 Skipped: 128

| | STRONGLY AGREE | AGREE | NO OPINION | DISAGREE | STRONGLY DISAGREE | TOTAL | WEIGHTED AVERAGE |
|--|----------------|--------------|------------|------------|-------------------|-------|------------------|
| Library staff are approachable. | 76.00% 76 | 20.00% 20 | 4.00% 4 | 0.00% 0 | 0.00% 0 | 100 | 1.28 |
| Library staff are interested in me and my needs. | 72.00% 72 | 22.00% 22 | 6.00% 6 | 0.00% 0 | 0.00% 0 | 100 | 1.34 |
| Library staff are knowledgeable. | 77.00% 77 | 18.00% 18 | 5.00% 5 | 0.00% 0 | 0.00% 0 | 100 | 1.28 |
| Library staff responds in a timely manner. | 75.00% 75 | 18.00% 18 | 7.00% 7 | 0.00% 0 | 0.00% 0 | 100 | 1.32 |
| Library staff treats me fairly and without discrimination. | 75.00% 75 | 20.00% 20 | 5.00% 5 | 0.00% 0 | 0.00% 0 | 100 | 1.30 |

Q50: In how many campus activities have you participated this year?

Answered: 116 Skipped: 112



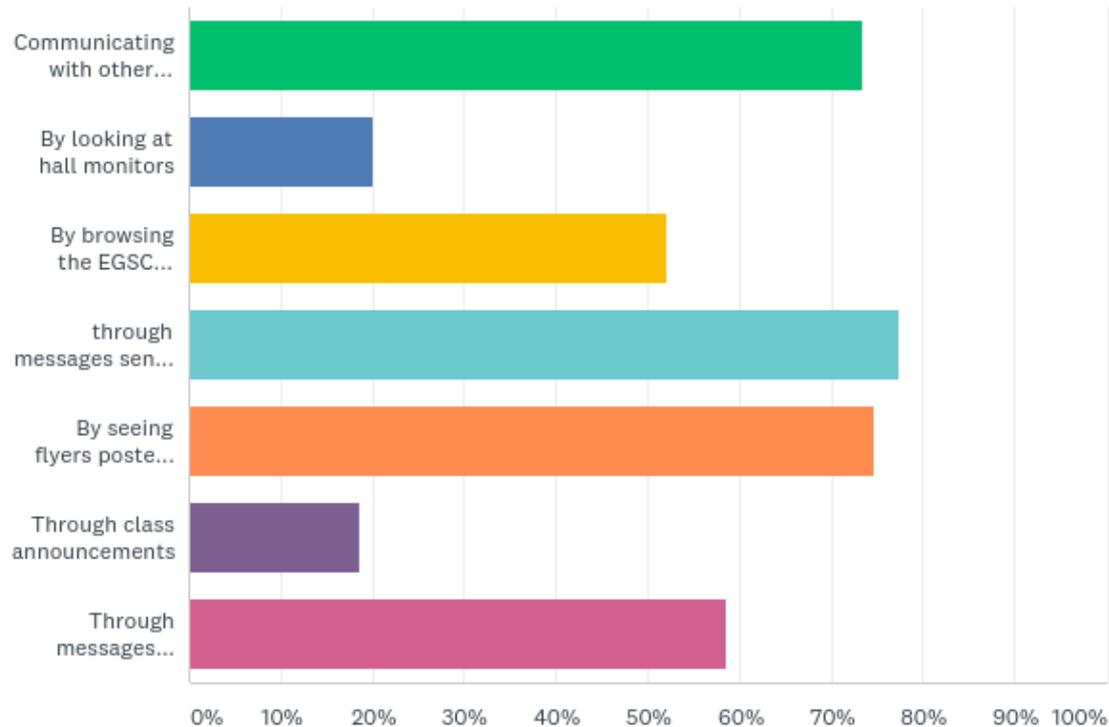
Q50: In how many campus activities have you participated this year?

Answered: 116 Skipped: 112

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| None | 35.34% | 41 |
| 1-3 | 34.48% | 40 |
| 4-6 | 14.66% | 17 |
| 7-10 | 5.17% | 6 |
| More than 10 | 10.34% | 12 |
| TOTAL | | 116 |

Q51: How do you usually become aware of campus activities (check all that apply)?

Answered: 75 Skipped: 153



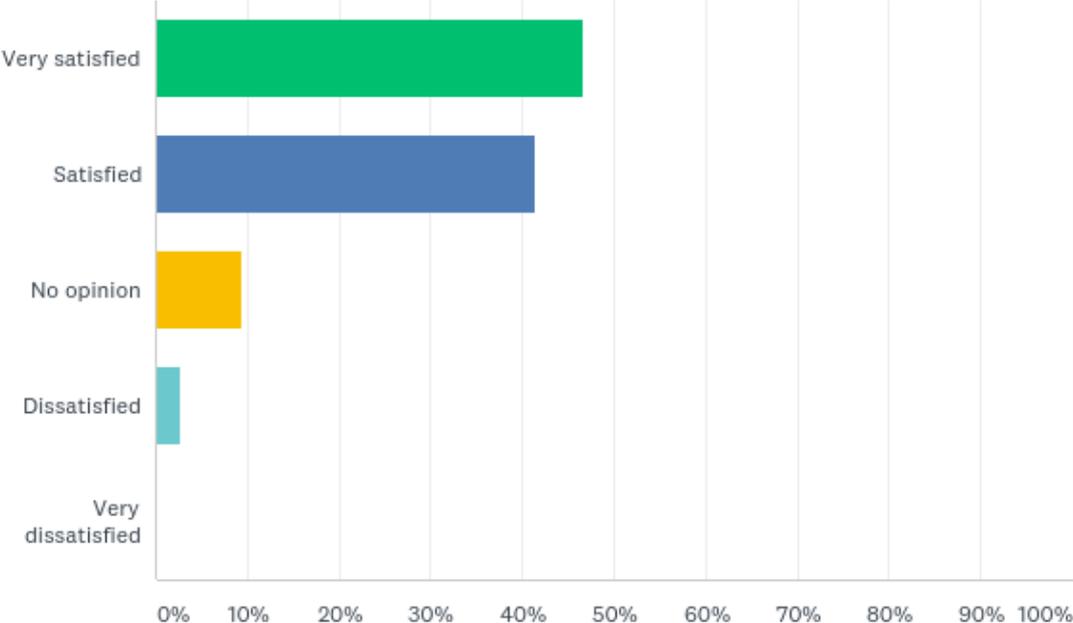
Q51: How do you usually become aware of campus activities (check all that apply)?

Answered: 75 Skipped: 153

| ANSWER CHOICES | RESPONSES | |
|---|-----------|----|
| Communicating with other students | 73.33% | 55 |
| By looking at hall monitors | 20.00% | 15 |
| By browsing the EGSC website | 52.00% | 39 |
| through messages sent to my CatMail account | 77.33% | 58 |
| By seeing flyers posted on bulletin boards | 74.67% | 56 |
| Through class announcements | 18.67% | 14 |
| Through messages received on my phone | 58.67% | 44 |
| Total Respondents: 75 | | |

Q52: How satisfied are you with the activity space provided?

Answered: 75 Skipped: 153



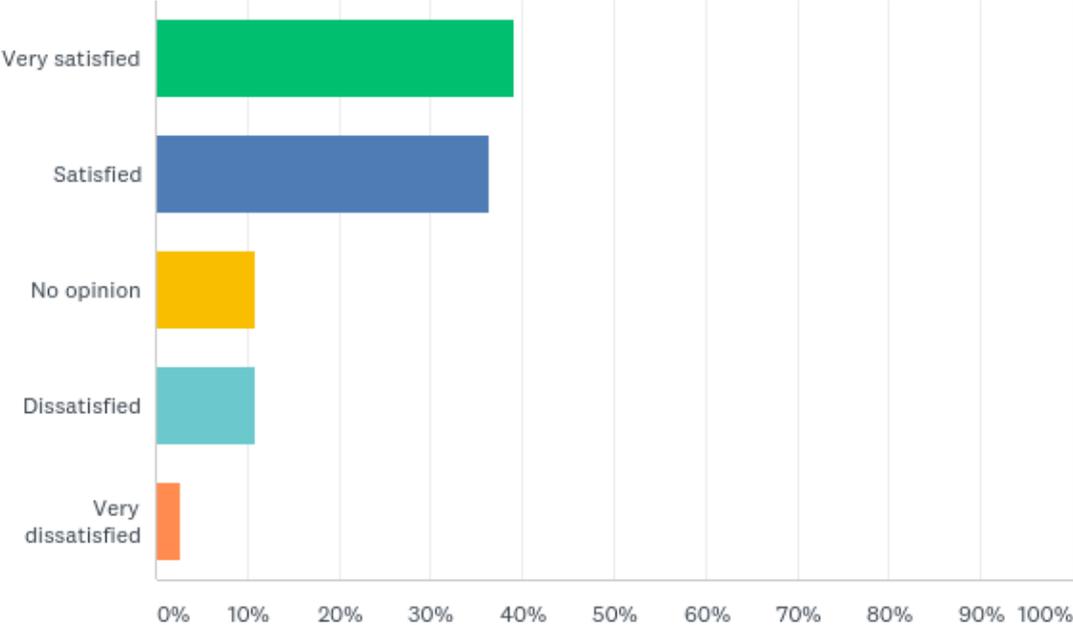
Q52: How satisfied are you with the activity space provided?

Answered: 75 Skipped: 153

| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|-----------|
| Very satisfied | 46.67% | 35 |
| Satisfied | 41.33% | 31 |
| No opinion | 9.33% | 7 |
| Dissatisfied | 2.67% | 2 |
| Very dissatisfied | 0.00% | 0 |
| TOTAL | | 75 |

Q53: How satisfied are you with the campus activities provided this year?

Answered: 74 Skipped: 154



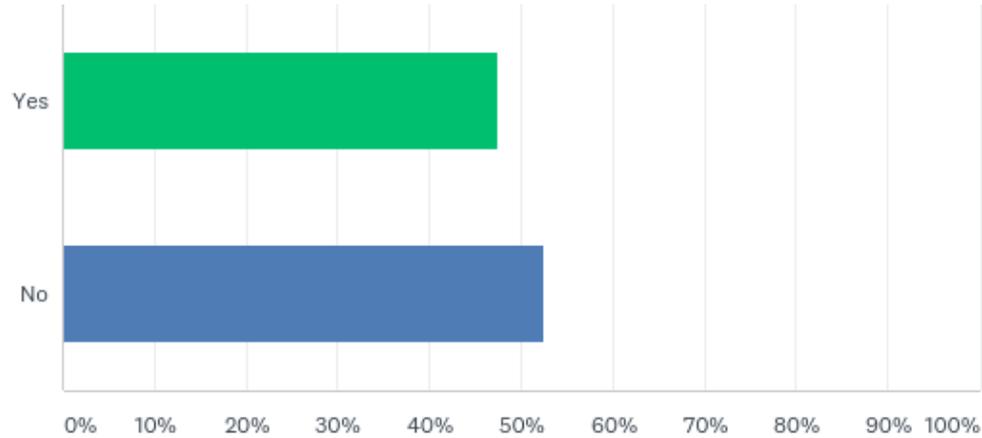
Q53: How satisfied are you with the campus activities provided this year?

Answered: 74 Skipped: 154

| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|-----------|
| Very satisfied | 39.19% | 29 |
| Satisfied | 36.49% | 27 |
| No opinion | 10.81% | 8 |
| Dissatisfied | 10.81% | 8 |
| Very dissatisfied | 2.70% | 2 |
| TOTAL | | 74 |

Q54: Do you live in the Bobcat Villas?

Answered: 116 Skipped: 112



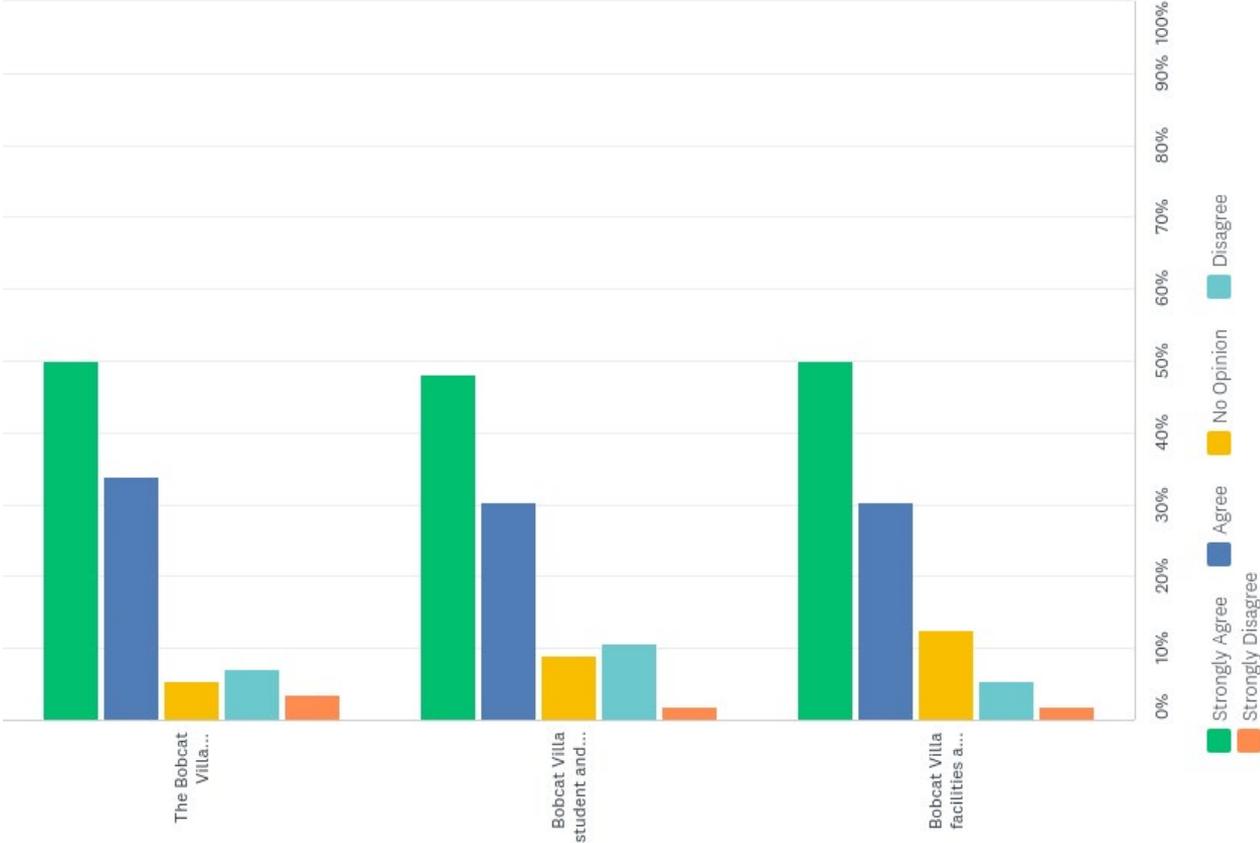
Q54: Do you live in the Bobcat Villas?

Answered: 116 Skipped: 112

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 47.41% | 55 |
| No | 52.59% | 61 |
| TOTAL | | 116 |

Q55: Indicate your agreement with the following statements about the Bobcat Villas:

Answered: 56 Skipped: 172



Q55: Indicate your agreement with the following statements about the Bobcat Villas:

Answered: 56 Skipped: 172

| | STRONGLY AGREE | AGREE | NO OPINION | DISAGREE | STRONGLY DISAGREE | TOTAL | WEIGHTED AVERAGE |
|---|----------------|--------------|-------------|-------------|-------------------|-------|------------------|
| The Bobcat Villa facilities meet my needs for a safe and secure living environment. | 50.00% 28 | 33.93% 19 | 5.36% 3 | 7.14% 4 | 3.57% 2 | 56 | 1.80 |
| Bobcat Villa student and professional staff members show appropriate concern about my success as a student. | 48.21% 27 | 30.36% 17 | 8.93% 5 | 10.71% 6 | 1.79% 1 | 56 | 1.88 |
| Bobcat Villa facilities are maintained to an acceptable standard | 50.00% 28 | 30.36% 17 | 12.50% 7 | 5.36% 3 | 1.79% 1 | 56 | 1.79 |